



**ANNUAL REPORT
2022/2023**

BROKEN HILL
CITY COUNCIL

**AUSTRALIA'S FIRST
HERITAGE LISTED CITY**

QUALITY CONTROL			
KEY DIRECTION	4. Our Leadership		
OBJECTIVE	4.1 Openness and Transparency in Decision Making		
STRATEGY	4.1.5 Support the organisation to operate within its legal framework		
FUNCTION	Corporate Support		
FILE REFERENCE	22/76	EDRMS REFERENCE	D22/53906
RESPONSIBLE OFFICER	General Manager		
DATE	July 2022		
COMPANY	Broken Hill City Council		
PHONE NUMBER	08 8080 3300		
EMAIL ADDRESS FOR ENQUIRIES ONLY	council@brokenhill.nsw.gov.au		
DATE	ACTION	MINUTE NO.	
29 November 2023	Adopted	47385	
NOTES	Front Cover Image: Civic Ball 2022 Debutantes and Squires Images sourced from Council's Image Library © Copyright Broken Hill City Council 2023		
ASSOCIATED DOCUMENTS	Community Strategic Plan – Your Broken Hill 2040 2022-2026 Delivery Program Final Key Performance Indicators Progress Report ending 30 June 2023 2022-2026 Disability Inclusion Action Plan Final Key Performance Indicator Progress Report ending 30 June 2023 Audited Financial Statements 2022/2023		

We acknowledge the traditional owners of the land on which we live and work, the land of the Wilyakali people; and pay our respects to their elders - past, present and emerging.

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ABOUT THE CITY

The City of Broken Hill is the largest regional centre in the western half of New South Wales. It lies in the centre of the sparsely settled New South Wales outback, close to the South Australian border and midway between the Queensland and Victorian borders.

POPULATION	
2021	**17,661
2016	*18,114
Female population	*51.3%
Male population	*48.7%
2012	19,151

** 2021 ABS Estimated Resident Population

* 2016 ABS Estimated Resident Population

WORKFORCE	
Local Jobs	*7,575
Local Businesses	*933

* National Institute of Economic and Industry Research (NIEIR) @ 30/06/2021

INDUSTRY	\$(M)	JOBS
Mining, Construction, Manufacturing	\$233.3	2,211
Household Services*	\$216.5	2,924
Public Administration and Safety	\$51.6	490
Retail Trade	\$50.9	797
Tourism	\$99.4	516
Gross Regional Product		\$858M

*Household Services refers to Accommodation and Food Services, Education and Training, Health Care and Social Assistance, Arts and Recreation Services and Other Services

Source: www.profile.id.com.au

MESSAGE FROM THE MAYOR

Thank you for taking the time to read our Annual Report for the 2022/23 financial year.

The 2022/23 financial year was one of great progress for Council however, there were also elements of frustration relating to major projects.

Like all individuals and organisations in Broken Hill and across Australia, Council was hit hard by the surge in inflation over the past year. Spiralling costs combined with a shortage of labour and materials caused delays on several projects, most notably the new library.

Thankfully we were able to revise and rescope that project and will still be able to deliver a new facility for locals despite project costs increasing by around 80%. The upgrade of the netball courts as part of the redevelopment of the O'Neill Sporting Complex is also now close to commencement despite delays which were out of Council's control.

In better news, we were able to make great progress in other areas despite the issues mentioned above. The rollout of the City's Wayfinding Project got under way, providing new directional signage, public sculptures and an update of the Heroes, Larrikins and Visionaries Trail signage to provide information for tourists on significant characters from our City's past.

Tourism itself was a big focus for Council, with the new tourism website visitbrokenhill.com.au launched. The site provides a great resource of information and activities for tourists and also allows local businesses to list their details and services online for free.

The site's launch came at a good time, as Broken Hill recorded a huge surge in visitors due to the post-COVID travel environment and the staging of two Mundi Mundi Bash events. A record 260,000 people visited the City in the last 12 months, enjoying an average stay of three nights.

Further tourism was driven by the screen industry, with Council approving 19 film permits for everything from advertisements and documentaries, through to short films.



The City has also continued to grow in terms of local developments, with Council approving around 200 development applications for almost \$50 million in construction.

Council itself also forged ahead with construction in infrastructure, laying 3,262m² of new and replacement footpath across the City as we continue to increase accessibility.

Significant road upgrades were undertaken in Chloride, Gypsum and O'Farrell Streets and road repairs and resealing were carried out at numerous points around the City.

A new roundabout was also installed at the problem intersection of Galena, Blende and Wills Street, near Westside Plaza and it is hoped that this will significantly improve road safety in the area.

The items listed above are just some of the highlights and developments that have occurred across this year and I encourage you to spend some time flicking through this report to view the many areas in which Council and staff are working hard to improve our City for residents.

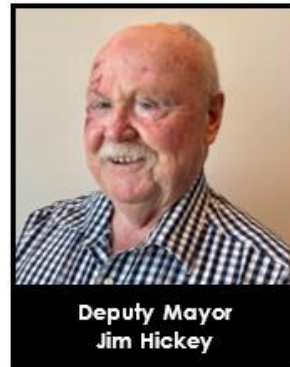
Sincerely

Tom Kennedy
Mayor

THE ELECTED COUNCIL

Mayor and Councillors

At the Broken Hill City Council Local Government Election held on 4 December 2021, the below Councillors were elected for a three-year term of Council, which will conclude in September 2023.



Council Meetings and Committees

Council conducts its business on a monthly basis at open and publicly advertised meetings. At times, Council matters may be classed as confidential and will be conducted as such. Additional Council meetings may be held throughout the year to consider specific matters.

During 2022/2023 there were a total of **13 Council Meetings** consisting of **twelve Ordinary** and **one Extraordinary Council Meetings, 29 Councillor Briefings, ten Health and Building Standing Committee Meetings, nine Policy and General Standing Committee Meetings** and **ten Works Standing Committee Meetings** held. Councillor attendance is shown in the table below.

Councillor	Council Meetings	Councillor Briefings	Health and Building	Policy and General	Works
Mayor Kennedy	13	26*	9	8	9
Councillor Algate	11	19*	1*	8	9
Councillor Boland	12	9*	4*	7	8
Councillor Browne	13	23*	3*	9	6*
Councillor Chandler	13	18*	9	5*	8
Councillor Gallagher APM	12	14*	9	1*	2*
Councillor Hickey	11	12*	5	6	1*
Councillor Jewitt	12	1*	7	5	1*
Councillor Page	10	7*	0*	1*	9
Councillor Turley AM	12	14*	6	2*	1*

* Note: Councillor attendance at Briefings and Standing Committee meetings for non-members was optional

Each September, Council delegations are adopted and Councillors are assigned to specific Committees. However, with the delay in Local Government elections, delegations were adopted in September 2022.

The 2022/23 delegations were adopted 28 September 2022, minute number 46981 as follows:

COUNCIL STANDING COMMITTEES	
Committee Name	Delegates
Works Mayor 4 x Councillors	Mayor Kennedy Councillor Boland (Chairperson) Councillor Algate Councillor Chandler Councillor Page
Health and Building Mayor 4 x Councillors	Mayor Kennedy Deputy Mayor Hickey (Chairperson) Councillor Chandler Councillor Gallagher APM Councillor Jewitt Councillor Turley AM
Policy and General Mayor 5 x Councillors	Mayor Kennedy Deputy Mayor Hickey Councillor Algate (Chairperson) Councillor Boland Councillor Browne Councillor Jewitt

COUNCIL S355 COMMITTEES

Committee Name	Delegates
Community Strategic Plan Round Table Mayor + 3 Chairpersons of Standing Committees	Mayor Kennedy Deputy Mayor Hickey Councillor Algate Councillor Boland
Ageing Well Advisory Committee 3 x Councillors	Councillor Algate Councillor Gallagher APM Councillor Page
Alma Oval Community Committee At least 1 x Councillor	Councillor Boland
Broken Hill Heritage Advisory Committee 3 x Councillors	Councillor Boland Councillor Browne Councillor Turley AM
Broken Hill City Art Gallery Advisory Committee 3 x Councillors	Councillor Boland Councillor Chandler Councillor Turley AM
BIU Band Hall Community Committee At least 1 x Councillor	Councillor Algate
Friends of the Flora and Fauna of the Barrier Ranges Community Committee At least 1 x Councillor	Councillor Browne
Memorial Oval Community Committee At least 1 x Councillor	Councillor Gallagher APM Councillor Jewitt
Norm Fox Sportsground Community Committee At least 1 x Councillor	Councillor Algate Councillor Turley AM
Picton Sportsground Community Committee At least 1 x Councillor	Councillor Gallagher APM
Riddiford Arboretum Community Committee At least 1 x Councillor	Councillor Browne
Youth Advisory Committee 3 x Councillors	Councillor Boland Councillor Jewitt Councillor Turley AM

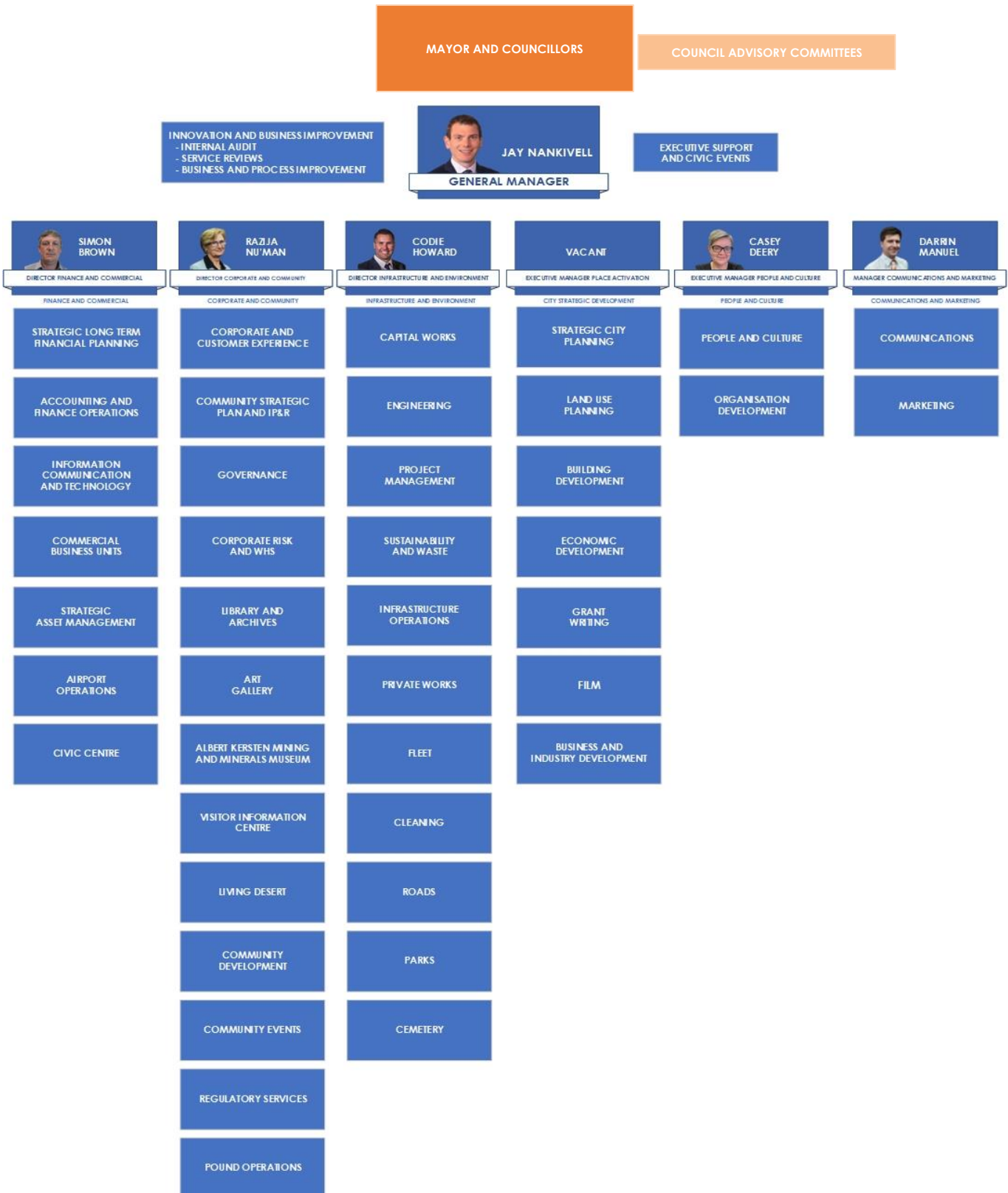
OTHER COMMITTEES	
Committee Name	Delegates
Association of Mining Related Councils 1 x Councillor	Deputy Mayor Hickey
Australia Day Advisory Group 4 x Councillors	Councillor Browne Councillor Gallagher APM Councillor Boland Councillor Jewitt
Australian Floodplains Association Mayor + Alternate	Mayor Kennedy Councillor Browne (Alternate)
Australian Mining Cities and Centres Alliance Mayor + Deputy Mayor (Alternate)	Mayor Kennedy Deputy Mayor Hickey (Alternate)
Audit, Risk & Improvement Committee Mayor + Deputy Mayor + 2 Councillors	Mayor Kennedy Deputy Mayor Hickey Councillor Algate Councillor Boland
Asset Naming Committee 4 x Councillors	Councillor Algate Councillor Chandler Councillor Jewitt Councillor Turley AM
Broken Hill Lead Reference Group 1 x Councillor	Councillor Browne
Broken Hill Liquor Accord 1 x Councillor	Councillor Gallagher APM
Broken Hill Traffic Committee 1 x Councillor (Observer only)	Councillor Browne (Observer)
Broken Hill Cemetery Working Group 3 x Councillors	Councillor Gallagher APM (Chairperson) Councillor Browne Councillor Page
Broken Hill ClubGRANTS Committee 2 x Councillors	Councillor Gallagher APM Councillor Page
Community assistance Grants Panel Mayor + 2 Councillors	Mayor Kennedy Councillor Boland Councillor Gallagher APM
Companion Animals Management Working Group 3 x Councillors	Mayor Kennedy Deputy Mayor Hickey Councillor Gallagher APM
Country Mayor's Association Mayor + Deputy Mayor (Alternate)	Mayor Kennedy Deputy Mayor Hickey (Alternate)
Disability Inclusion Action Plan Working Group 2 x Councillors	Councillor Chandler Councillor Jewitt
EP O'Neill Memorial Precinct Project Steering Group Mayor + Deputy Mayor + 1 x Councillor	Mayor Kennedy Deputy Mayor Hickey Councillor Jewitt
Far West Joint Organisation Mayor + Deputy Mayor	Mayor Kennedy Deputy Mayor Hickey
Fruit Fly Control Awareness Working Group 3 x Councillors	Councillor Page (Chairperson) Councillor Chandler Councillor Gallagher APM
Gateway Signage Advisory Committee Mayor + Deputy Mayor + at least 1 Councillor	Mayor Kennedy Deputy Mayor Hickey Councillor Page

General Manager's Performance Review Committee Mayor + Deputy Mayor + 3 x Councillors	Mayor Kennedy Deputy Mayor Hickey Councillor Boland Councillor Chandler Councillor Gallagher APM
Library and Cultural Precinct Project Steering Group Mayor + Deputy Mayor	Mayor Kennedy Deputy Mayor Hickey
Menindee Lakes Stakeholder Group 1 x Councillor	Councillor Browne
Murray Darling Association 2 x Councillors	Councillor Algate Councillor Browne
Perilya North Mine Community Consultative Committee 1 x Councillor	Councillor Browne
Project Steering Group for the Project Consultative Group Mayor + Deputy Mayor	Mayor Kennedy Deputy Mayor Hickey
Reconciliation Action Plan (RAP) Working Group 3 x Councillors	Councillor Browne Councillor Boland Councillor Turley AM
Regional Capitals Australia	Mayor Kennedy Deputy Mayor Hickey
Regional Cities NSW	Mayor Kennedy Deputy Mayor Hickey
Silverton Wind Farm Community Consultative Committee 1 x Councillor	Councillor Browne
Tidy Towns Working Group 2 x Councillors	Councillor Browne Councillor Gallagher APM
Western Division Councils 2 x Councillors	Deputy Mayor Hickey Councillor Gallagher APM
Western NSW Mining and Resource Development Taskforce Mayor	Mayor Kennedy
Volunteer Working Group 4 x Councillors	Councillor Browne Councillor Chandler Councillor Jewitt Councillor Turley AM

ORGANISATION STRUCTURE AND EXECUTIVE LEADERSHIP TEAM

The Executive Leadership Team (ELT) provides clear and consistent leadership and decision making, which supports the delivery of the strategic priorities and direction of the operational business for the City.

This team is led by the General Manager and includes Director Finance and Commercial, Director Corporate and Community, Director Infrastructure and Environment, Executive Manager Place Activation, Executive Manager People and Culture and Manager Communications and Marketing.



HOW TO READ THE ANNUAL REPORT

FOLLOWING OUR PROGRESS

This Annual Report is divided into three sections:

SECTION 1: REPORTING OUR PROGRESS

This section provides an outline of Council's progress against the actions set out in the Delivery Program 2022-2026. The Delivery Program is structured around four Key Themes, as were identified in the Community Strategic Plan 2040. Under each Key Theme is a summary of key achievements and strategic outcomes delivered in 2022/23, relevant to that objective.

KEY THEME 1 – OUR COMMUNITY

We are a connected community and enjoy our safety and wellbeing. We keep our heritage alive and relevant; it is the foundation for the way we unite to get things done and maintain our inclusive lifestyle.

KEY THEME 2 – OUR ECONOMY

We are accustomed to tackling our problems for real; our willingness to create change and diversify makes us resilient, securing our long term economic prosperity and paving the way for other communities to follow.

KEY THEME 3 – OUR ENVIRONMENT

We value our wide streetscapes, quality of life and stunning vistas; we are committed to conservation and preservation of the natural environment and greater reduction of the human impact to ensure a sustainable and healthy community.

KEY THEME 4 – OUR LEADERSHIP

We have strong civic and community leadership. We are inventive, inclusive and innovative; when we work together there is nothing we can't do and our achievements continue to write history.

DISABILITY INCLUSION ACTION PLAN PROGRESS

Broken Hill City Council's Disability Inclusion Action Plan 2022-2026 outlined Council's commitment to improving opportunities for people with disability of all ages to access the full range of services and activities available in the community. Our commitment is to 'create greater opportunities for people of all ages, all cultures and of differing abilities, to access the full range of services and activities available in the local community.' Under this heading is a summary of key achievements and strategic outcomes implemented in 2022/23.

SECTION 2: STATUTORY REPORTING REQUIREMENTS

This section includes reporting requirements prescribed by the Local Government (General) Regulation 2005, including (but not limited to) a summary of Council's legal proceedings; details of contracts awarded by Council; financial assistance contributions to the community; written off rates and charges; information relating to the *Government Information (Public Access) Act 2009 NSW*; and information relating to the *Public Interest Disclosures Act 1994*.

SECTION 3: FINANCIAL STATEMENTS

This section includes general purpose financial statements for the financial year ending 30 June 2023, including an Income Statement, Statement of Financial Position, Statement of Changes in Equity and Statement of Cash Flows.

SECTION 1: REPORTING ON OUR PROGRESS

Integrated Planning and Reporting

A framework for strategic and sustainable local government

All councils in NSW are required to operate within the Integrated Planning and Reporting (IP&R) Framework. This Framework was introduced by the NSW Government to facilitate a strong and sustainable local government system by ensuring all local councils have in place strategic plans, underpinned by community priorities and supported by appropriate resources.

The IP&R Framework encourages councils to view their various plans holistically to understand how they relate to each other and in doing so, leverage maximum results.

Ultimately, it aims to provide greater accountability and transparency in local government, by strengthening councils' strategic focus, streamlining reporting processes and making it easier for the community to understand and track councils' progress on identified priorities.

The key documents included in the IP&R Framework and an overview of their functions, is provided below.

Community Strategic Plan

The purpose of the Community Strategic Plan is to identify the community's main priorities and aspirations for the future and to plan strategies for achieving these goals. It is prepared for a minimum period of 10 years. It should be developed and delivered as a partnership between the council, state agencies, community groups and individuals and should address a broad range of issues that are relevant to the whole community.

Resourcing Strategy

This strategy addresses the resources – time, money, assets and people – required to deliver the long-term community aspirations expressed in the Community Strategic Plan, it comprises three elements: long term financial planning; workforce management planning; and asset management planning.

Delivery Program

This is a statement of commitment to the community by each newly elected council, outlining its priorities for achieving the community's long-term goals (as identified in the Community Strategic Plan) during its four-year term of office.

Operational Plan

Supporting the Delivery Program is an annual Operational Plan. It spells out the individual projects and activities that will be undertaken each year to achieve the commitments made in the Delivery Program.

Annual Report

The Annual Report focuses on Council's implementation of the Delivery Program and Operation Plan, to help the community understand how Council has been performing, both as a business entity and a community leader.

KEY THEME 1 – OUR COMMUNITY

We are a connected and unique community and enjoy our safety and wellbeing. We aspire to create welcoming, accessible and safe private and public places that foster good health and social interaction. We maintain an inclusive lifestyle as we come together to get things done.



ACHIEVEMENTS IN OUR COMMUNITY

KEY HIGHLIGHTS – OUR COMMUNITY

HEALTH ADMINISTRATION AND INSPECTIONS

- Council carried out 127 routine food business assessments of fixed, high and medium risk food businesses.

Council's Environmental Health Officer investigated over 80 complaints relating to Environmental Health including complaints regarding noise, air quality, pollution, health hazards and food complaints. Inspections of other registered premises included public swimming pools, skin penetration, caravan parks, boarding houses and mortuaries.

FOOD BUSINESS ASSESSMENT OUTCOMES

- Broken Hill City Council uses the Scores on Doors Program as an initiative to improve food safety standards and prevent foodborne illness in the retail food industry.

Scores achieved by local businesses are displayed on Council's website.

A total of 28 food premises received a 5-star score, 25 received a 4-star score and 3 received a 3-star score which demonstrates compliance.

However, a range of enforcement actions were taken between complaint investigations and food businesses receiving No Grade during their routine food assessment.

Outcomes for non-compliance in 2022/23:

- Re-inspections = 8
- Warning Letters = 5
- Improvement Notices = 2
- Penalty Infringement Notices = 0
- Prohibition Orders = 0.

KEY HIGHLIGHTS – OUR COMMUNITY

WAYFINDING PROJECT - Broken Hill experiences large numbers of tourists who are interested in exploring the heritage and history of the City, with several trails used by both pedestrians and vehicles to experience this heritage. These trails include the Heroes, Larrikins and Visionaries Walking Trail, the Silver Driving Trail and a self-guided walking tour of the City.

To increase further engagement from tourists, encourage usage of the trails and create a call to action to utilise the newly created tourism website, it was important to update and install new wayfinding signs.

The existing signs have been replaced with modern design, specific details and QR codes; and are positioned in revised strategic locations.

The Heroes, Larrikins and Visionaries trail, takes visitors along a walking tour throughout the CBD and highlights over 30 of Broken Hill's most iconic characters, who helped to form the City's unique identity. The new updated signage provides their stories, with imagery and a QR code linking to the new tourism website.



The Silver Trail takes visitors along a heritage drive through Broken Hill, on a sightseeing tour of over 120 iconic heritage landmarks. New signposts indicate the name and location of the site.



The CBD is also planned to have signposts, with maps and guidance for pedestrians, showing the routes and locations to some important and interesting settings.

Remaining works to be completed are:

Installation of CBD self-guided walking trail; and Park Sculptures installation.

EMERGENCY OPERATIONS CENTRE

- Council was successful in receiving funding from Resilience NSW to upgrade the physical and technological needs of the Emergency Operations Centre (EOC) in Broken Hill.

The EOC is located at the Aged Persons Rest Centre in Blende Street and is used to host quarterly Local Emergency Management Committee (LEMC) meetings and to be the designated control centre during a city-wide emergency.

The funding allowed Council to upgrade the following fixtures and purchase the following products.

- Wall and door repair to storage room to upgrade security to room.
- Relocate Communications Cabinet to a secure storage room.
- Upgrade and Install standalone internet connection to EOC room.
- Purchase 4x laptops with mobile data capabilities.
- Purchase 2x Mobile interactive video/audio presentations systems.
- Purchase a 75" clever touch screen.
- Purchase a Satellite phone and Mobile Satellite wi-fi modem.
- Purchase an Enterprise Printer.
- Purchase 6x Portable Whiteboards.

These upgrades and purchases directly benefit the community by providing a fit-for-purpose EOC for use by all emergency services and government agencies and allow a quick and coordinated response to all emergencies.

KEY HIGHLIGHTS – OUR COMMUNITY

COMMUNITY EVENTS - Council was successful with an application to Reconnecting Regional NSW – Community Events Program and received \$301,708 to support community events. This funding also supported the Far West Sporting Hall of Fame and the NAIDOC Family Fun Day.

During 2022/23, the Events team successfully delivered four large events including 1) Miners' Memorial, 2) Celebration of Volunteering, 3) Christmas Pageant and after party, 4) New Years Eve Celebration. Other community events conducted in this period also included Australia Day and the Civic Ball.

MINERS' MEMORIAL CEREMONY



- Community leaders and locals gathered in Broken Hill to honour the City's fallen miners at the Miners' Remembrance Ceremony. In its 8th year, the service returned in person, after taking place online in 2021.

Ordinarily held on the Line of Lode, the ceremony took place on 8 October 2022 at the Trades Hall, due to construction works on the Line of Lode.

The event was hosted by Council's Heritage Committee Secretary and featured an address from Mayor Tom Kennedy, a performance from the Barrier Industrial Union (BIU) Band, prayers led by Roslyn Ferry and Local Scouts as the flag bearers.

Greg Byers, songwriter of 'The Black Flag' shared his reflections as this year's guest speaker, stating 'The Black Flag' is in honour of fallen miners, based on stories told to him by his father when he was a child.

More than 800 people have died working on mines in Broken Hill since 1883 and the ceremony is an important acknowledgement to the work and sacrifice of those local miners, who have played a big part in the prosperity of our City.

CELEBRATION OF VOLUNTEERING



- Council recognised and celebrated local volunteers at the volunteer High Tea and Awards Ceremony in October 2022, at the Civic Centre, which was well attended with approximately 200 attendees.

Volunteers make up an important part of the Broken Hill community and provide valuable contributions through their work with a wide variety of community groups and organisations. These individuals play such an important role in Broken Hill and the event was a wonderful way to honour them and their commitment to our community.

The Event also included the official presentation of the 2022 Volunteer Awards. Council received an encouraging number of nominations from a great variety of individuals and groups in the 2022 nomination period, so it was wonderful to formally recognise their efforts.

The 2022 Volunteer Awards event also saw special guest Mrs Margot White unveil the new Nydia Edes Volunteer Hall of Fame honour board, which was installed on the walls of the Broken Hill Civic Centre.

Nydia Edes was the first female Alderman on the Broken Hill City Council and a recipient of the Queen's Silver Jubilee Medal. Nydia worked tirelessly throughout her life for the improvement of women's conditions.

KEY HIGHLIGHTS – OUR COMMUNITY

CHRISTMAS PAGEANT 2022



- The Christmas Pageant returned to its usual date of the first Saturday in December in 2022. The Pageant saw 32 floats make their way along Oxide, Argent and Sulphide Streets, to the delight of onlookers.

2022 saw the introduction of a sensory zone on the parade route where floats remained quiet with no music, sirens or horns. This was a popular addition allowing people with sensory issues to enjoy the parade.

The After Party in Sturt Park was well attended, with Santa being the main attraction. Get Your Groove On provided entertainment for the kids, while family band the Sulli-Vans sang everyone's favourite Christmas carols, with food stalls and merry-go-round also busy during the event.

Float awards went to Best Christmas Spirit - Silver City Swim Club, Most Creative Community Group - Broken Hill Vintage and Veteran Car Club Most Creative Business - Lawrence Engineering, Best School - Railwaytown Public School, Grand Champion - Morgan Street Public School. Special mention to the Quota Pageant Princess - Ella Camilleri.

CHRISTMAS DISPLAY - Council added a new display item to the Town Square Christmas Display in 2022.

Local company FabTec were engaged to design and fabricate an accessible gift box. In addition, they also strengthened existing display items - reindeer and sleigh, and bauble. While the bauble was not displayed in 2022, reinforcement works were completed in 2023 ready for future displays.



NEW YEAR'S EVE - Many people were happy to farewell 2022 and ring in 2023, with the annual New Year's Eve Celebrations in Sturt Park.

The event saw an estimated crowd of 1,500 gathered to take in the giant inflatables and other children's activities and to watch the fireworks display. This year saw the addition of the dodgem cars which drew a crowd.

The fireworks displays were both launched off the Line of Lode, with the 9.15pm spectacular proving once again to be one of the main attractions. A smaller midnight display took place to announce the new year.

AUSTRALIA DAY CELEBRATIONS - Australia Day saw approximately 250 people attend the Australia Day Ceremony, conducted at the Civic Centre.

The event commenced with a BBQ breakfast, provided by Lions and Flag Raising Ceremony. This was followed by a Citizenship Ceremony with 11 people receiving their Australian Citizenship.

Mayor Tom Kennedy conducted the Citizenship Ceremony, welcoming 11 new citizens to Australia and our community.

- Virgilio Zapanta Castillo
- Ananda Yavonne Ilcken
- Ritisa Anggam James
- Ryan Lewis
- Leah Escasinas Meehan
- Faisal Mohammed Mohammed Salah
- Bhanwer Singh
- Nedishth Tagrania
- Ritu Rani
- Keith Christine Beldeniza Canela
- Maribel Beldeniza Canela.

KEY HIGHLIGHTS – OUR COMMUNITY

Broken Hill again took part in the Australia Day Council Ambassador Program, with Anupam Sharma, a filmmaker with a Bachelor and Master's Degree in Film and Theatre from UNSW and named one of the 50 most influential Australian film professionals widely credited with pioneering Australian film links within South Asia, attending.

Anupam assisted in presenting four Australia Day awards, with the following very deserving recipients being recognised for their contribution to the community.

- Citizenship Award - Dennis Roach
- Young Citizen of the Year - Molly Molloy
- Senior Citizen of the Year - Lynette Smith
- Citizen of the Year - Margaret Pope

YOUTH EVENTS - A successful grant application was received from the NSW Government Spring Holiday Break to conduct a mural workshop in October 2022, for young people aged 16-24. The workshop, conducted by a mural artist from Victoria, was supported by Gallery staff and attracted 16 participants.



A successful grant application was also received from the NSW Government Summer Holiday Break, to conduct a mural painting activity in the Art Gallery workshop. The mural painting took place in 2023 and was installed on the exterior of the Art Gallery workshop in Argent Street. This activity was supported by agencies in the community, providing activities for young people at a launch event.

The Heywire Youth grant was executed in November 2022 and presented as an exhibit at the Broken Hill City Art Gallery. The resulting video and animation sequence aimed to enhance the voice of young people to begin a conversation about the effect of diversity and discrimination in the community.

BETOOTA YOUTH RADIO PODCAST



- Young people aged 25-30 years living in Broken Hill, were given a greater voice and the skills to run their own radio show or podcast when an exciting youth program took place in October 2022.

Council partnered with West Darling Arts, 2DRY FM and The Betoota Advocate to mentor and offer workshops to young people interested in media, radio and broadcasting as part of the NSW Regional Youth Radio Program. The NSW Regional Youth Radio Program is an initiative of the Office for Regional Youth, administered by the Department of Communities and Justice NSW.

The Betoota Advocate is an Australian satirical news website and digital media company publishing articles on international, national and local news, with a comedic spin on current news topics and broader social observations. The workshops provided the youth of Broken Hill an opportunity to develop skills to run their own radio show or podcast, supporting the next generation of radio broadcasters and podcasters.

The workshops ran over two days, taking place Saturday, 22 October and Sunday 23 October 2022. The first session included media and podcast training and the second saw participants interview people involved in the YMCA's Desert Dash fun run, with the content being created by participants, receiving airtime on community radio station 2DRY FM.

These workshops were free and provided an opportunity to support young people and increase participation in activities that strengthen their opportunities to have a voice, as well as their connection and belonging to our communities.

KEY HIGHLIGHTS – OUR COMMUNITY

ACTIVEFEST - Council facilitated another successful ActiveFest event in June 2023.

Proudly funded and supported by the NSW Government and Broken Hill City Council, ActiveFest offered a variety of free activities including sports in the park, games, a colour run and Laser Tag events. Food and drink stalls were also provided by community organisations.

ActiveFest 2023 was a whole of community day, allowing community members to try new activities and sports and enjoy being outdoors in the park, with an approximate attendance of 150 people.

ActiveFest supports the opportunity for young people, predominantly primary school aged, to try new sports and encouraging outdoor activities.



KEY HIGHLIGHTS – OUR COMMUNITY

LIBRARY SERVICES - The Library issued a total of 59,291 items to 5,806 members in the 2022/23 financial year. Our digital Library, open 24/7 supplying eBooks, eAudio and eMagazines, loaned out 14,337 items, with a total of 162 members accessing this digital service.

The Library facilitated a range of programs for the whole community, totalling 172 programs, with 3,272 in attendance. These programs included early literacy programs, Chess Club and Knit 'n' Yarn.

Children's Book Week was a big hit as always, with the Library staff performing a play based on one of the books shortlisted for Children's Book Week.



This year we performed 'Mo and Crow', with 412 children and teachers attending the Library, from local preschool and primary schools, to engage with the play and show us their Book Week outfits.

The Library hosted several popular author talk events, information sessions about scam awareness and eSafety, the Sydney Writers Festival, the Australian Ballet and our regular school holiday programming.



Image: Fleur McDonald book launch 2022

Our Dolly Parton Imagination Library program is still going strong, with 199 babies registered, all receiving a book for free every month up until they reach the age of five, thanks to United Way Australia and NSW State Government.

OUTREACH LIBRARY SERVICES - The Library's **Home Library Delivery** service issued a total of 6,668 items to 144 members, who reside at home or in care. The Library has a group of dedicated volunteers who deliver these bags on a fortnightly basis.

Library staff issued a total of 10,022 items via our **Outback Letterbox** Library service, to 466 members who live in remote areas throughout Far West NSW; 3,314 of these items were issued to junior and young adult members. This service is free to access and is funded by the State Library NSW.

OUTBACK ARCHIVES

- The Outback Archives audit project continued, following the removal of the entire Archive collection from the Library to the Council Administration Building, ahead of the new Library building being built.



As of June 2023, there were 40,551 items audited (72.8% of collection), 326 donations processed, 2,466 images uploaded to the EMU Collection Management System (CMS), 294 image reproductions provided to the public and Council, 59 documents uploaded to EMU CMS and 207 copyright permissions received for photographs.

FIRST NATIONS CULTURAL PROJECT - The Library and Archives received significant grant funding for the facilitation of a First Nations Cultural Project, that will see the collection of oral histories, books, documents and photographs relating to the Aboriginal history of Broken Hill and surrounding region, to preserve these items for future generations and for reference in the Archive.

The Honourable Minister Kevin Anderson came to the Library to make the announcement to the public, of the successful grant funding for this project.



Image: Clr Jim Hickey, Sandra Clark (Wilyakali Elder), Annette Turner, Minister Kevin Anderson, Barbara Clark (Wilyakali Elder), Denise Hampton (Ngyiampaa/Barkindji Elder), Mayor Tom Kennedy

KEY HIGHLIGHTS – OUR COMMUNITY

BROKEN HILL CITY ART GALLERY

- During 2022/23 the Gallery held 142 individual public programs, with a total of 2,598 participants. The public programs included artist performances, workshops, exhibition openings, educational programs, high school workshops, indigenous workshops, tours and artist talks.

Image: Round 3 Exhibition Opening May 2023

Image Credit - West Darling Arts



The Art Gallery also held 18 exhibitions, across four rounds, including three local exhibitions (GAARA Arts, HSC and Naomi Wild), two collection exhibitions and five externally sourced exhibitions featuring video installations, sculpture, fabric, immersive experiences. Two of these exhibitions were curated predominantly from the Gallery's collection.

Other exhibitions included Angelica Mesiti's video work 'Line of Lode and the 'Death of Charlie Day', the first intergenerational exhibition by Barkindji artists Muriel, Feona and Keanu Bates, solo exhibition by Barkindji artist, Eddy Harris, Alison Clouston and Boyd's 'mirrityana - out in the sunlight' and Verity and Brian Nunan 'Time Place'.

Image: Artists Alison Clouston and Boyd at the opening 'mirrityana – out in sunlight' with Barkindji performer, Leroy Johnson

Image credit – West Darling Arts



ALBERT KERSTEN MINING & MINERALS

MUSEUM - During 2022/23 the GeoCentre Exhibition Hall held two exhibitions which included 'Surface Level' and 'Wolfgang Sievers'.

'Surface Level' presented works spanning the Collection to critically engage with multiple perspectives on place. Whilst seemingly representational, these Collection works reference the foundational themes that have occupied Far West NSW artists for many years: the colour and light of the landscape, deep connection to Country and the socio-economic implications of Broken Hill's mining history.



Image: 'Surface Level' exhibition

The 'Wolfgang Sievers' exhibition displayed local mining photographs from the 50's and 80's, by acclaimed artist Wolfgang Sievers, opening in August 2022 and continuing through to September 2023.



Image: Her Excellency the Honourable Margaret Beazley AC KC, Governor of NSW, Mayor Tom Kennedy and Cultural Assistant, Annette Herd.

KEY HIGHLIGHTS – OUR COMMUNITY

PUBLIC PROGRAMS AT THE GALLERY - A strong Gallery Public Programs calendar in 2022/2023 saw the participation of a variety of audiences.

These programs included young persons in the artsCOOL after school workshops, Headspace partnership workshops, Batik workshops, skills development workshops, artist talks and lectures.



Image: Workshops held in partnership with Headspace, 2022

Image: Adult drawing workshops held in partnership with West Darling Arts, 2023



Collection tours were also held during 2022 and the Great Southern Rail Tours continued to be a weekly event.

The Artist in Residence program continued with artists Si Yi and Annika Romeyn receiving the 2022 Open Cut Commission. Both artists undertook field work in 2022, with exhibitions scheduled in 2023.

Annika works between printmaking, drawing and painting, creating large-scale water colour monotypes, while Si Yi is an emerging multidisciplinary artist, with digital media, mixed reality, technology and installation.

FIRST NATIONS ARTISTS - The Gallery was proud to support several First Nations Artists in 2022/2023. This included solo exhibitions by Barkindji artists, Uncle Sunno, Eddi Harris and Nici Cumpston, curated collection exhibition by Barkindji/Malyangappa artist, David Doyle and group exhibitions by Aunty Muriel, Feona and Keanu Bates. Additionally, the Gallery continued engagement with young Indigenous artists through Wilcannia and Menindee school groups.

BARKINDJI MAN, WILCANNIA – Uncle Sunno
5 August - 1 September 2022

As artist and mentor, Uncle Sunno is a key part of the Wilcannia community. His practice across textiles, printmaking, carving and more are intrinsically tied to his role as a community educator, and tell stories of family and his home along the Barka.



Over the last 18 months, Sunno has developed a signature printmaking style which incorporates foundational layers of sprayed ochre, graphic stencils and detailed screen printing. He is prolific and popular with his designs and artworks, highly sought after in the Wilcannia community, often selling out before they make it to exhibition.

The exhibition was a sell-out, with all large paper prints and T-shirts sold on the opening night. Many people commented to front of house staff about how much they loved the work.

On 25 August 2022, the Wilcannia Central School primary students came for an excursion to Uncle Sunno's exhibition. They heard his stories and made drawings in response to his work.

KEY HIGHLIGHTS – OUR COMMUNITY

HERE/EVER PRESENT - Nici Cumpston

30 September – 20 November 2022



Nici Cumpston is a proud Barkandji artist, curator, writer and educator living and working on Kaurna Country in Tarrantanya/Adelaide. In Here/EverPresent, Cumpston presents work initially developed during a residency at Fowler's Gap in 2011, one of the first times she has had the opportunity to focus on her practice whilst on the Country of her ancestors. The large-scale photographs printed on canvas and paper then hand coloured with crayons, pastels, pencils, and watercolours, highlight evidence land since time immemorial and in contrast, the ongoing destruction caused by colonisation.

SHADES OF BLAK - David Doyle

5 May - 30 July 2023

This exhibition came from David's residency with BHCAG through West Darling Arts. An idea evolved after looking at what art our region has produced throughout the years. He wanted



to show the unique qualities of the different regions of Aboriginal Australia, as well as share what our region has to offer.

When he looked at the works, he could see how diverse and unique our region has been, so he decided we have more than enough diversity here. When he looked at the lino cut works, he thought they were all similar and he would not use many of them. But when they are placed side by side – he realised yes, they are similar, but each artist has their own take and style that is individual.

The painted works showed connection to culture, country and story. The works from Maningrida spoke to David of simplicity, tradition and elegance. He liked that these works did not have bright colours, intricate designs or the whole area filled, but were strong and bold.

He imagined the people who made them share the same characteristics. He also realised the sculpture and floor designs, while made 20-30 years later, shared the same story, traditions and designs.

SHARING COUNTRY - Eddy Harris

17 February - 06 Apr 2023



Sharing Country features new artworks by Aboriginal Elder Eddy Harris, Barkandji tribe, Wilcannia NSW.

The exhibition communicated his connections to river and country through his experiences in living and working with elders and National Parks and Wildlife Services in and around Wilcannia, also as a teacher of Aboriginal Arts and Cultural Practices at TAFE NSW and with other various organisations for most of his life.

In this exhibition his works were in different mediums, such as canvas, bark, emu eggs. He is passionate about using art to tell stories of his people and to promote an appreciation for his Culture.

THREE GENERATIONS OF BAAKA WIIMPATYA - Muriel Riley, Feona Bates and Keanu Bates

17 February - 06 Apr 2023

Three Generations of Baaka Wiimpatya is an exhibition of new works by Grandmother Muriel Riley, Daughter Feona Bates and Grandson Keanu Bates. This was the first time exhibiting as a family and the debut of emerging artist Keanu.

Spanning three generations with over 60 years of art making between them, this collection of weavings, paintings, sketches and wood carvings represent both their individual and shared connection to Country, along with stories of Mutawintji and the Darling-Baaka River as Baaka Wiimpatya (People of the Baaka River).

KEY HIGHLIGHTS – OUR COMMUNITY

ACTIVE TRANSPORT PLAN - ROUTE 1

- In the 2022/2023 Financial year, Council continued upgrading our shared footpath network as part of the Active Transport Plan.

Route 1 included all footpaths and kerb ramps along Blende Street from Galena Street to Silver Street.

This section included a total of:

- 3,262 m² of replacement footpath.
- 1,523 m² of new footpath.
- 27 new/replacement kerb ramps.

CHLORIDE STREET RECONSTRUCTION

- The pavement surface at Chloride Street, from Williams Street to Chapple Lane, had reached its end of useful life, as it experienced several distresses such as crocodile and longitudinal cracking and potholing near the kerb and gutter on both sides. These cracks could not be rectified by sealing or crack filling, requiring Council to undertake reconstruction work at this road section.

The project started in May 2022 and was successfully completed in October 2022.

The works included:

- Excavation of all road pavement
- Backfill of required sub-base and base materials and compacted to Australian Standard requirements.
- Installation of two-coat bitumen seal to compacted base work.
- Installation of concrete footpaths and replacement of concrete kerbing.
- Line marking.

GALENA, BLENDE AND WILLS STREETS ROUNDABOUT ROAD RECONSTRUCTION

- Through routine road inspections, the road pavement at the roundabout of Galena, Blende and Wills Street was determined to have reached the end of its useful life, due to significant cracking and shoving that indicates sub-base failure.

The project started in November 2022 and was successfully completed prior to Christmas 2022. The works included:

- Excavation of all road pavement.
- Backfill of required sub-base and base materials and compacted to Australian standard requirements.
- Installation of Asphalt to compacted base work.
- Line marking.

THOMAS STREET AND O'FARRELL STREET INTERSECTION RECONSTRUCTION

- The Thomas Street and O'Farrell Street intersection was facing degradation, including cracking, rutting and pot holing, due to heavy vehicle traffic on O'Farrell Street. Heavy vehicles were turning left onto Thomas Street resulting in the premature failure of the surface pavement. The objective of the reconstruction project was to fix the damaged pavement and discourage heavy vehicles from turning onto Thomas Street by adding splitter islands to Thomas Street.

The project started in November 2022 and was completed by the end of January 2023.

The works included:

- Excavation of all road pavement
- Backfill of required sub-base and base materials and compacted to Australian standard requirements.
- Installation of Asphalt to compacted base work.
- Installation of concrete splitter islands on roadway and replacement of concrete kerbing.
- Line marking.

GYP SUM STREET RECONSTRUCTION

- The road foundation from Pell Lane to Newton Street was evaluated to have sustained significant damage, causing the road pavement to crack and form potholes, requiring a full replacement of the pavement. The kerb and gutter were raised by tree roots, revealing substandard drainage and the need to be replaced.

The project was commenced in June 2023 and was successfully completed in July 2023. The works included:

- Excavation of all road pavement and existing kerb and gutter.
- Backfill of required sub-base and base materials and compacted to Australian Standard requirements.
- Installation of asphalt to compacted base work.
- Replacement of concrete kerbing.
- Line marking.

ACHIEVED

OUR COMMUNITY SPIRIT IS OUR STRENGTH

Provided opportunities for people to find solutions to a range of social and health issues by:

- Supporting community led interagency meetings including Youth School Services Interagency, Youth Action Group, Disability Interagency, Homelessness Interagency
- Applying for grants and holding community events in collaboration with community groups.
- Creating opportunity and facilitating homelessness discussions with community agencies within the City.
- Establishing advisory Section 355 community committee to discuss the concerns of senior citizens.

Maintained and enhanced Open and Cultural Public Spaces within the City by:

- Consultation with Creedon Street community for a green space in Creedon Street.
- Investigating opportunities for Mulga Creek Wetlands and undertaking removal of undesirable plants and weeds.

Facilitated the celebration of community and cultural events by:

- Holding Heritage Festival in April 2023 to celebrate National Heritage status.
- Supporting the annual Miners' Memorial Ceremony in October 2022.
- Delivering a program of community events including Celebration of Volunteering, Christmas Pageant and After Party, New Year's Eve Celebration, Australia Day, Civic Ball, Spring Holiday Break Mural Workshop, Heywire Youth Exhibition and ActiveFest.
- Investigating and obtaining grant funding to deliver community events for Senior's Week, Women's Week, Youth and Intergenerational Events.

Recognised Volunteerism by:

- Facilitating Volunteering Celebration and Awards Event in October 2022.
- Reviewing Council volunteer programs and drafting an overarching volunteer policy.
- Supporting the volunteer Heritage Walk Tour program and recognising these volunteers in the Volunteer Awards tourism category.
- Supporting volunteers in the City Ambassador program.
- Supporting volunteers to assist with programs in the Library, Archives, Art Gallery, Living Desert.
- Supporting Section 355 Community Committee volunteers to undertake their duties.

Support Youth events by:

- Planning, budgeting and obtaining funding for youth events and ongoing consultation with young people to facilitate Youth interagency and action group, hold a mural design workshop, radio podcast workshop, mural painting workshop and capture the youth voice on discrimination.
- Providing co-curricular youth programs at the Art Gallery including ArtsCOOL after school program, Early Primary program, Late Primary program and Teen program.
- Providing youth inclusive spaces within the Library incorporating youth focused Library section with secluded seating and gaming computers.
- Facilitating five Youth events within the Library attracting 91 participants.

PEOPLE IN OUR COMMUNITY ARE IN SAFE HANDS

Maintained infrastructure and services for the effective management and control of companion animals by:

- Operating Companion Animal Shelter at 86 Pro Hart Way for the housing of surrenders, impounding and re-homing.
- Providing a comprehensive companion animal management service through Ranger services undertaking inspections, complaint handling, dog attack procedures, nuisance dog and cat procedures, education and promotion of responsible pet ownership.
- Providing dog off-leash areas within Patton Park and Queen Elizabeth Park.

Facilitated Local Emergency Management Committee and Local Rescue Committee by:

- Actively participating in Local Emergency Management Committee (LEMC) and Local Rescue Committee (LRC) meetings.
- Supporting LEMC and LRC meetings through provision of secretarial support.
- Assisting implementation of Emergency Operations Centre during storm damage event.

ACHIEVED

- Upgrading Emergency Operations Centre equipment including new internet infrastructure, new laptops and applications, satellite phone, Videoconferencing/Smart TV display system, printer and whiteboards.

Advocated for affordable, reliable, sustainable water and utilities by:

- Submitting water representations to IPART on review of Essential Water Pricing, participating in Western Regional Water Strategy, corresponding with Federal and State governments regarding Broken Hill Water subsidy, meeting with Shadow Minister for Water and Inspector General of Water Compliance.
- Progressing implementation of Broken Hill Renewable Energy Action Plan.
- Reviewing and updating Broken Hill Advocacy Strategy.

OUR COMMUNITY WORKS TOGETHER

Provided programs at cultural facilities by:

- Presenting varied, diverse and engaging artistic programs across the Gallery and Museum including 18 exhibitions at the Gallery and one exhibition in the Museum.
- Presenting varied, diverse and engaging public programs across the Gallery and Museum including 142 individual programs at the Gallery consisting of artist performances, workshops, exhibition openings, educational programs, high school workshops, indigenous workshops, tours and artistic talks.
- Providing quality services, cultural and educational programs at the Library including 117 public programs.
- Providing three outreach Library programs and activities including Outback Letterbox, Home Library service and 24/7 Online Library.

Advocated for community and social service providers to be adequately resourced to meet community needs by:

- Working with key stakeholders to identify resourcing gaps including NDIS, Disability, Homelessness, Aged Care, Child Care, Youth.

Advocated for access to affordable social and health services by:

- Working with key stakeholders to identify social and health gaps including Alcohol and other Drug rehabilitation.

Provided appropriate infrastructure to maintain and enhance sustainable transport by:

- Actively preparing Far South West Joint Organisation 's Regional Transport Strategy.
- Investigating planning and design requirements to upgrade the City's bus stops to meet Australian Standards including successfully obtaining grant funding for upgrades and consultation with local bus service provider to identify high priority locations.
- Completing seven CASA surveillance safety observations at Airport.

Strived for continuous improvement by:

- Undertaking Community Satisfaction Survey with final report provided to Council and made available on Council's website.
- Undertaking Customer Service evaluations for business improvement including Customer Relations Telephone evaluations, analysis of results; with feedback provided to staff and improvement plan implemented.
- Implementing Community Portal assisting community to lodge requests, notify Council of an issue and provide feedback online.
- Reviewing Council facility booking process and implementing a new tiered classification and payment system for bookings of parks.

OUR HISTORY, CULTURE AND DIVERSITY ARE EMBRACED AND CELEBRATED

Facilitated the promotion of events by:

- Promoting events through Council's website, social media platforms and Visitor Services.

Advocated, celebrated and championed the inclusion of local First Nations Artists by:

- Facilitating a series of curated exhibitions from the Gallery collection, as well as individual and family exhibitions by First Nations People in Gallery.
- Facilitating the Maari Ma Indigenous Art Awards in conjunction with the Fresh Water Festival.
- Installing permanent Acknowledgement of Country in Gallery and investigating installation in Museum.

ACHIEVED

Promoted the City as Australia's First Heritage Listed City by:

- Continuing to build the celebration of the heritage of Broken Hill City through a variety of activities and functions such as Annual Heritage Festival and Heritage Highlights projections on rear of Town Hall Façade
- Including National Heritage Assets in Broken Hill Advocacy Strategy.
- Supporting Trades Hall World Listing application.
- Supporting the Heritage Walk Tour volunteers and their activities.

Advocated for funding and investment for Community Development Projects that allow for better health and wellbeing and celebrate history, culture and diversity by:

- Working with third parties to obtain funding from Office of Regional Youth, Department of Communities and Justice, Foundation for Regional and Rural Renewal and Office of Sport.

Provided support and advice to event planners to deliver events within the region by:

- Liaising with 8 event planners to hold small community events and large-scale events of national and international significance including St Pat's, Broken Hill Festival, Mundi Mundi Bash.

OUR BUILT ENVIRONMENT SUPPORTS OUR QUALITY OF LIFE

Managed delivery of infrastructure projects associated with the implementation of the Way Finding Strategy by:

- Implementing Heroes, Larrikins, Visionaries walking trail and Silver Driving trail.
- Endorsing for commencement of manufacturing and installation of CBD signage, Park Interpretive signage and Visitor Digital application.

Managed delivery of infrastructure projects associated with the Library and Archives project by:

- Awarding Tender contract to Neeson, Murcutt + Nellie as the Architects and North Building Construction as the Construction contractor.
- Commencing work in Administration Building for temporary Library.

Managed delivery of infrastructure projects associated with CBD Revitalisation project by:

- Commencing planning stage for Town Square Redevelopment project and Argent Street Paving project.

Managed ongoing delivery of the Active Transport Plan by:

- Completing nine segments of shared path installation for Route 1 Blende Street, from Silver Street to Galena Street.
- Completing all footpath works for Route 1 Blende Street from Silver Street to Galena Street.
- Developing 5-year annual capital works schedule for Active Transport Plan and identifying 10-year shared path network.

Collaborated with key stakeholders to advocate for affordable housing by:

- Undertaking community consultation, developing and adopting Liveability Strategy 2043.

Worked with community to establish Imperial Lakes as an environmental park by:

- Supporting Landcare Broken Hill to plan for Imperial Lakes model including determining land requirements and LEP amendment process.

OUR HEALTH AND WELLBEING ENSURE THAT WE LIVE LIFE TO THE FULL

Participated and engaged in interagency meetings by:

- Attending and supporting Suicide and Postvention meetings, Alcohol and Drug Steering Committee meetings, Department of Regional Youth and Youth services meetings and Disability Interagency meetings and maintained regular contact with Primary Health Network.

Developed Council assets to promote outdoor recreation, exercise and mobility for families by:

- Maintaining parks and ovals for community use.
- Consulting with community and Project Steering Group for the E.P. O'Neill Sporting Complex Redevelopment Project.

IN PROGRESS

Asset Management Plans and Master Plans:

- Draft Asset Management Plans for Roads and Footpaths, Parks and Open Spaces, Buildings, Fleet to be further developed in 2023/24.
- Development of Master Plans for Memorial Oval and Recreational Parks to be further developed in 2023/24.

Refurbishing of E.P. O'Neill Memorial Park Precinct:

E.P. O'Neill Memorial Park Precinct project to be further progressed in 2023/24.

UPCOMING

Provide opportunities for people to come together to find local solutions to a range of social and health issues.

Facilitate the celebration of community and cultural events.

Prioritise actions within the Smart City Framework that support safer communities.

Maintain infrastructure and services for the effective management and control of companion animals.

Participate and collaborate in external consultation activities.

Maintain and strive to continuously improve the Customer Contact and Call Centre.

Support events that celebrate history, culture and diversity.

Ensure service levels and asset conditions are commensurate with community expectations.

Work with community organisations to establish Imperial Lakes as an environmental park, inclusive of recreational activities and community access.

Develop Council assets to promote outdoor recreation, exercise and mobility for families.

Support the advocacy work of health, community and allied health providers.

Implementing customer centric online Community Portal.

KEY THEME 2 – OUR ECONOMY

We focus on our population as a key element in preserving and growing our economy and our future. By diversifying our economic interests, we will be resilient, agile, and ensure our economic prosperity.



ACHIEVEMENTS IN OUR ECONOMY

KEY HIGHLIGHTS – OUR ECONOMY

ECONOMIC DEVELOPMENT STRATEGY 2022-2027

- The Economic Development Strategy 2022-2027 was adopted by Council in December 2022, following public exhibition in September 2022.

It outlines a five-year plan to strengthen the foundations of Broken Hill's economy, by investing in infrastructure, services and programs to promote economic, social and cultural growth as we emerge from the impact of COVID-19 and embrace the opening of new mines and investment in the renewable energy industry.

The Strategy has been informed through a series of public consultations and ongoing briefings and meetings to develop a series of strategies to plan for Broken Hill's future.

This includes:

- Community Strategic Plan Your Broken Hill 2040
- Broken Hill Central Business District Master Plan
- Broken Hill Smart City Strategy
- Broken Hill Renewable Energy Action Plan
- Broken Hill Cultural Plan and Background Report
- Broken Hill Cultural Framework and Synopsis Report
- Destination Country and Outback Destination Management Plan

- Far South-West Joint Organisation Destination Management Plan
- Draft Regional Transport Strategy



The Strategy also reflects the objectives and direction of regional, State and Federal strategies and identifies actions that can be pursued at a local level to align Broken Hill's economic progress with State and National priorities including:

KEY HIGHLIGHTS – OUR ECONOMY

- Far West Regional Plan 2036
- Far West Regional Economic Development Strategy 2018-2022
- Regionalisation Ambition 2032 - A Framework to Rebalance the Nation
- A 20-Year Economic Vision for Regional NSW
- NSW Visitor Economy Strategy 2030

During the two-year community consultation process for the Broken Hill Community Strategic Plan 2040, the community identified that economic success looks like an economy that is innovative, sustainable, diverse, resilient, adaptable to change and that it makes the best use of the unique advantages of our remoteness and lifestyle. During this time, the community was also actively engaged in the development of the CBD Masterplan, Broken Hill Cultural Strategy, Destination Country and Outback Destination Management Plan and the Renewable Energy Action Plan – all of which pose real economic opportunities for the city and region.

The key identified priorities for economic growth were that the local economy embraced traditional industries (eg mining, art, and tourism) and new industries (eg technology and renewable energies), that these industries are supported.

It was also strongly advocated that local career, training and education opportunities are created and if existing, expanded - especially for young people to ensure more stay in Broken Hill and that our opportunities attract more people in all forms, visitors, investors, and new residents.

The analysis of the consultation and resulting plans and strategies revealed the following four economic priorities:

- A Vibrant Community
- Population Growth
- Business and Industry
- Visitor Economy

Each of these themes host a number of objectives and actions which are inter-related – no one activity will create a sustainable economic future for Broken Hill. The inter-relationship between activities and the agencies working towards the delivery of outcomes, will have a collective impact on the City's future economic success.

BUSINESS SUPPORT – Broken Hill City Council's role in economic development is to facilitate and plan for a robust local economy that generates employment opportunities, creates a liveable City and provides access to great services through long-term planning, leadership and advocacy, by partnering with other agencies to facilitate, encourage and maximise sustainable development opportunities within the City of Broken Hill and surrounding region.

As a NSW small business friendly Council, Council facilitates business partnerships, participates in local, regional and State networks and undertakes co-operative research and planning in the identification of opportunities for business and industry.

Council, in partnership with other community and economic development agencies and stakeholders, will pursue activities to ensure that:

- Our economy is strong and diversified and attracts people to work, live and invest in Broken Hill.
- That we are a destination of choice and provide a real experience that encourages increased visitation.
- We have a supported and skilled workforce that provides strength and opportunity.

Council supports local business through Council procurement policies when considering the acquisition of goods and services and is committed to buying from local businesses where such purchases may be justified on Best Value for Money grounds.

Wherever practicable, Council has fully examined the benefits available through purchasing goods, services or works from suppliers/contractors within the Broken Hill Local Government Area and has sought from prospective suppliers/contractors, where applicable, what economic contribution they will make to the Broken Hill Local Government Area.

During 2022/23, Broken Hill City Council collaborated with Workforce Australia Local Jobs Program and Regional Development Australia Far West, to host a series of 90-minute "lunch and learn" style employer seminars in Broken Hill.

These seminars provided employers with information, tools and resources to attract, train, develop and retain their workforce.

KEY HIGHLIGHTS – OUR ECONOMY

BROKEN HILL LIVEABILITY STRATEGY 2043

- With Broken Hill entering an exciting new era of growth, Council is planning for an anticipated surge in population and industrial development.

Collaboration with key stakeholders and government agencies during the past few years has confirmed that to successfully grow the population and enhance the liveability qualities of the City, a dedicated and centralised strategy, to address the housing and longer-term liveability issues, is crucial to success.

The Broken Hill Liveability Strategy 2043 builds on opportunities for sustainable growth over time while promoting and protecting the environment and creating an equitable welcoming community that celebrates diversity. Looking forward over the next 20 years, the Broken Hill community can grow and change in different ways.

The Strategy describes three horizons of growth that reflect plausible future scenarios that will shape Broken Hill's population and demographics, economy and work, and needs and expectations of current and future residents.

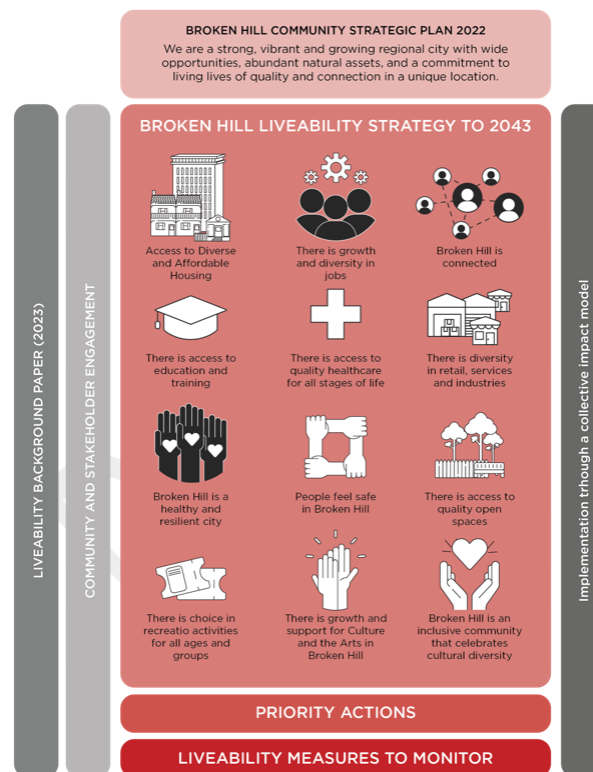
Given its location, Broken Hill cannot rely on other towns to manage overflow in the needs for housing and services when the population peaks. The Strategy supports Broken Hill to create redundancy in services and housing and ensure adequate supplies of rental housing stock as part of the way for people to make the initial move to Broken Hill, enjoy the lifestyle the City has to offer and encourage more permanent decisions to stay.

Council led the development of the Broken Hill Liveability Strategy, with input from the community and stakeholders. The Strategy serves as a guiding document for community members and stakeholders, that contribute to liveability in Broken Hill.

Priority actions are defined for each liveability indicator and liveability measures will be monitored to track progress and impact of the Strategy.

In developing the Broken Hill Liveability Strategy 2043, Council, together with local stakeholders and the community, is defining a vision for a future where the relationship between people and place is strongly connected.

The Strategy takes a 20-year view of the future and sets a focus on 12 liveability indicators and priority actions that will enhance liveability – supporting people to stay in Broken Hill to live happy and healthy lives; and attracting people to



come to Broken Hill to support a growing economy and create new opportunities.

The liveability indicators are:

- Liveability indicator 1 - Access to diverse and affordable housing.
- Liveability indicator 2 - There is growth and diversity in jobs.
- Liveability indicator 3 - Broken Hill is connected.
- Liveability indicator 4 - There is access to education and training.
- Liveability indicator 5 - There is access to quality healthcare for all stages of life.
- Liveability indicator 6 - There is diversity in retail, services, and industries.
- Liveability indicator 7 - Broken Hill is a healthy and resilient city.
- Liveability indicator 8 - People feel safe in Broken Hill.
- Liveability indicator 9 - There is access to quality open spaces for all.
- Liveability indicator 10 - There is choice in recreation activities for all ages and groups.
- Liveability indicator 11 - There is growth and support for culture and the arts in Broken Hill.
- Liveability indicator 12 - Broken Hill is an inclusive community that celebrates cultural diversity.

This Strategy builds on opportunities for sustainable growth over time while promoting and protecting the environment and creating an equitable welcoming community that celebrates diversity.

KEY HIGHLIGHTS – OUR ECONOMY

RECORD VISITATION NUMBERS - A new record for a 12-month period was set, with an estimated 260,000 domestic overnight visitors spending at least one night in the Broken Hill Local Government Area in the year ending December 2022 - the average stay was 3.0 nights.

This was fuelled by two Mundi Mundi Bash Music Festivals, a successful destination campaign run in conjunction with Destination NSW and a full recovery of the Sydney self-drive holiday market.

During the same period, the Visitor Information Centre had 81,747 visitors.

MOBILE VISITOR SERVICES EVENTS SUPPORT

- Visitor Services staff and volunteers once again supported the Mundi Mundi Bash and the Broken Heel Festival.

Patrons were able to find out about all that our region has to offer, by talking with staff at the Racecourse pre-Bash and the Bash site during the festival, as well as inside the Broken Heel ticket office.



More than 1,500 welcome packs were handed out to visitors across both events.

VISITOR INFORMATION CENTRE RE-FRESH

- In June, the Visitor Information Centre got a facelift with all new furniture, seating and decorations.



The new café-style set-up has seen visitor interactions increase and also include new features such as a children's play area and a charging station for phones/laptops.

AIRPORT WELCOME DISPLAY



Council have been considering for some time now an appropriate way at the Airport to promote tourism for the local and surrounding region and honour and visually promote the First National Heritage Listed City listing.

The Airport Terminal Building has undergone a small makeover with a window display with image, airport history and welcome banner to match the recent Argent Street and Patton Street themes.

LAUNCH OF NEW TOURISM WEBSITE

- Council launched a new Tourism website in April 2023 which was demonstrated to a group of around 50 local businesspeople at the Civic Centre.



The new website was developed to showcase the City and complement the highly successful 'It's Out There' and 'Feel New' strategic marketing campaigns.

It serves as visitors' first point of call online, when considering a visit to Broken Hill and provides a strong digital presence to promote Broken Hill's many tourism experiences.

It was also designed to increase user engagement, with a user-friendly interface, allowing visitors to find information around accommodation, eateries, pubs and clubs, local attractions and tourism trails.

The website also uses a connection to the government-run Australian Tourism Data Warehouse, giving access to hundreds of local business and event listings. It can be viewed at www.visitbrokenhill.com.

KEY HIGHLIGHTS – OUR ECONOMY

CIVIC CENTRE – The Broken Hill Civic Centre saw continued growth during 2022/23, with many repeat clients coming back to the Centre to hold their events.

A total of 100 bookings were made across 106 days, during the reporting period. A large amount of these were business event bookings and contributed to an overall increase in bookings of 7.25%, compared to the 21/22 reporting year.

Ten production events took place, with the first three of these being held in the initial five weeks of the reporting period. These events saw a total of 4,178 patrons in attendance, with 81.63% opting to pre-purchase online.

Ticketed events for the year included:

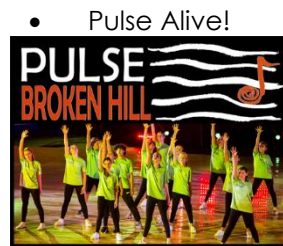
- The Wiggles Super Hero Tour!
- World of Musicals



- The Australian Ballet
- Robertson Brothers 60's Variety Show



- Adam Harvey and Becca Cole: The Great Country Songbook Vol. III



- Pulse Alive!

- Cirque Mother Africa



- Multicultural Comedy Gala

- Celtic Illusion - The Magic Returns
- 2023 Melbourne International Comedy Festival Roadshow



The Civic Centre also played host to four balls, a number of forums, including NSW Farmers and an Aboriginal Mental Health Forum. It also hosted Variety SA and the Bash to Bash Dinner, during their rally in August. The Centre was also the chosen venue for the FE/FC Car Club of NSW, when they chose Broken Hill as its destination to host their National meet up event, over the Easter long weekend in April 2023.

CIVIC BALL - The Civic Ball made its return on Friday, 23 September 2023 at the Broken Hill Civic Centre.

Three young ladies made their debut, alongside their supportive squires. The couples were:

- Amalie Howse and Ethan Attard
- Jayda Pearce and Ray Semmens
- Kaylin Haynes and Callum Jordan



The night also featured Special Guest Farmer Dave, who was well received by the crowd.

Farmer Dave was chosen for his close link through the work he does with disadvantaged youth. Having visited Broken Hill in April 2022, Farmer Dave became an advocate for the Making Tracks Program in Broken Hill.

Through this relationship, invited VIP guests were encouraged to donate directly to Making Tracks, to assist with the costs of delivering programs to disadvantaged young people in our community.

KEY HIGHLIGHTS – OUR ECONOMY

HERITAGE FESTIVAL – The annual Heritage Festival returned in April 2023, with a big weekend of events taking locals and visitors back in time.

The Festival kicked off on Thursday, 6 April 2023 with the outdoor screening of the Chips Rafferty classic 'The Overlanders' at the rear of the Trades Hall.



On Friday local historian Christine Adams conducted day and night tours of the cemetery and shared the stories behind the many colourful characters who have been laid to rest in the cemetery grounds.

On Saturday, 8 April 2023, the City was treated to a rare show of Australian motoring history, with the FE and FC Holden Club's Nationals gathering being held in the City. Over 90 historic FE and FC Holdens were on display in Sturt Park, then on Sunday the historic motorcade departed from Patton Street for a drive through the City. The cars then parked in the vicinity of Bells Milk Bar in Patton Street.

Saturday night saw historic Gawler Place transformed into a showcase of art, digital projections and live music, as West Darling Arts hosted GLAMFEST.

GLAMfest began at dusk and featured the musical and artistic talents of nine local and visiting artists, in a cultural celebration enjoyed by everyone.

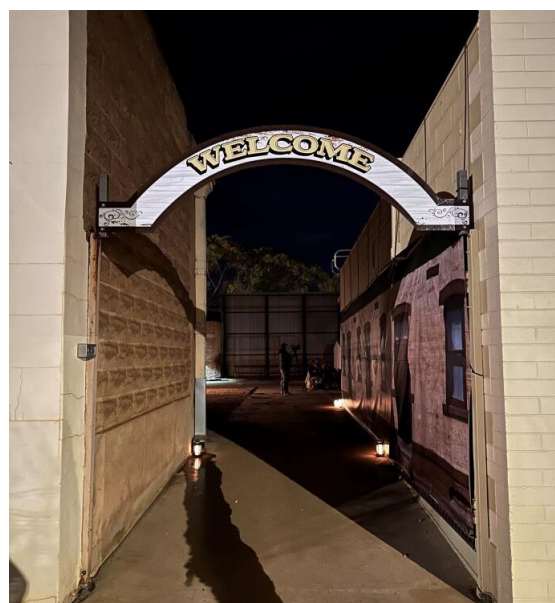
The ever-popular Penrose Park Picnic Train was also in operation at Queen Elizabeth Park on the Sunday and Heritage Walk Tours also ran regularly from the Visitor Information Centre throughout the festival.

FILMING - Filming in Broken Hill continued to capture the imagination of the film industry in 2022-2023, with RFDS filming the latest season of their show for the Seven Network. This was a significant event for the economy of Broken Hill, with economic spend during the film period \$1M higher than at the same time in the previous year. The RFDS crew also utilised Council facilities, such as the Administration Building, to film certain scenes.

During the 12-month period, Council approved 19 commercial film permits. These covered a variety of productions, such as TV advertisements for NRMA and Strandbags, a variety of short films and documentaries, including one covering a theoretical Martian society.

Broken Hill also saw a number of professional photographers arrive, looking to capture the majestic landscapes and vistas; and take advantage of the low level of light pollution to undertake astrophotography.

Council also provided assistance to over 30 individuals and film organisations in regard to permits, location scouting, film liaison and associated contacts.



Heritage Festival – Trades Hall Outdoor Cinema entry

ACHIEVED

OUR BUSINESSES ARE WELL CONNECTED AND THRIVE IN AN ENVIRONMENT THAT SUPPORTS INNOVATION AND ECONOMIC GROWTH

Activated the Broken Hill Business Support Policy to support Business by:

- Providing up-to-date business support information on Council's website.
- Participating in business and industry association meetings including Regionals Capitals Australia, Regional Australia Institute, Economic Development Australia, Regional Development Far West, AusIndustry, Foundation Broken Hill, Business Far West, Local Jobs Program to discuss issues relevant to local businesses and economic development.

Advocated for future industrial zoned land expansion by:

- Meeting regularly with Regional NSW and Planning NSW to discuss industrial land expansion.

Collaborated with key stakeholders for improved accessible transport and connectivity to and around the City by:

- Advocating strategically through the Broken Hill Advocacy Strategy and Economic Development Strategy including:
 - Improved air and rail services.
 - Upgrade of Broken Hill Airport and surrounding roads.
 - Assisting to progress the Far South West Joint Organisation Transport Plan.

Advocated for Airport upgrades in line with Advocacy Strategy and Airport Master Plan by:

- Including Airport upgrades in Council's Advocacy Strategy.
- Successfully negotiating with NSW Government for \$4.9M funding to support upgrades and improved infrastructure.

Advocated for incentives and initiatives that support business and industry to expand by:

- Collaborating with stakeholders to investigate incentives to grow business and industry opportunity, including regular meetings with mining companies, investors and government agencies to discuss further plans and incentives for investment in Broken Hill.

OUR ECONOMY PROVIDES OPPORTUNITIES THAT MATCH THE SKILLS AND NEEDS OF THE POPULATION AND ENHANCES POPULATION GROWTH

Collaborated with government, industry partners, key stakeholders and community to explore opportunities for the City by:

- Participating in regular meetings with State and Federal Members, Business Far West and government forums such as Far West Senior Manager Forum.
- Developing the Broken Hill Liveability Strategy 2043
- Developing the Economic Development Strategy 2022-2027

Collaborated with education and training providers to investigate opportunities to expand training and education by:

- Liaising with local Registered Training Organisations to review local training opportunities.
- Partnering with relevant national training providers to source local government industry specialised training.
- Liaising with local tertiary training providers to support employees undertaking tertiary education.
- Advocating for funding opportunities for local apprenticeships and traineeships.

OUR CITY ATTRACTS A DIVERSE RANGE OF BUSINESSES AND VISITORS PROVIDING OPPORTUNITIES FOR WORK, EDUCATION, LEISURE AND SOCIAL LIFE

Participated in tourism events, conferences and other networking opportunities by:

- Supporting staff to participate at the National Economic Development Conference.
- Supporting Economic Development practitioners to maintain accreditation.
- Supporting staff to attend Annual Australian Regional Tourism Conference and South Australian Tourism and Visitor Information Centre Conference.
- Supporting staff to participate in familiarisations in Wentworth, Mildura and Menindee.

ACHIEVED

Advocated Broken Hill and Far West as centre for renewable energy by:

- Promoting Renewable Energy Action Plan to Federal and State Ministers.
- Meeting regularly with Constructive Energy.
- Supporting major renewable energy projects including Hydrostor, AGL Battery and installation of Electric Car Fast Charges.

Increased digital communication network through projects outlined in Smart Communities Framework by:

- Providing the community with data detailing environmental sensing at Sturt Park and Patton Park and parking utilisation at the Airport.
- Planning for installation of parking sensors at the Airport and CCTV and lighting on banner poles.

Collaborated with surrounding LGAs, government and industry to identify economic opportunities by:

- Participating in State and Regional Planning initiatives including facilitating meetings, contributing to and providing feedback on the Regional Economic Development Strategy, Far West Region Plan, Destination Country and Outback Destination Management Plan, Far South West Joint Organisation Destination Management Plan
- Actioning initiatives endorsed by the Far South West Joint Organisation including planning for upgrades to Broken Hill Airport and surrounding roads to increase air travel options and expand capacity.
- Developing working tourism relationships with regional tourism associations and village committees including the Unincorporated Area, Central Darling Shire, Wentworth Shire and Mildura.

WE ARE A DESTINATION OF CHOICE AND PROVIDE A UNIQUE EXPERIENCE THAT ENCOURAGES INCREASED VISITATION

Engaged government, business and community stakeholders in supporting the management of tourism by:

- Collaborating with industry to expand experiences, products and destination marketing including facilitating consultation with Destination Country and Outback for the Destination Country and Outback Destination Management Plan and the Far South West Joint Organisation Destination Management Plan.
- Collaborating with Destination NSW for the 'Feel New' marketing campaign, focusing on the City's arts and culture experiences and new First Nations entrepreneur products and experiences.

Improved visitor experiences by:

- Developing and launching new tourism website www.visitbrokenhill.com for visitors to navigate attractions and experiences, tourism business listings and events calendars.
- Preparing a Tourism Audit report including attractions, tour operators, restaurants and accommodation providers.
- Supporting the development of the Silver to Sea Trail project and including the project in the Economic Development Strategy 2022-2027.
- Providing Visitor Services, Living Desert, Broken Hill City Art Gallery, Albert Kersten Mining and Minerals Museum and Airport to support the visitor economy.
- Activating Business Plans for Visitor Services, Broken Hill City Art Gallery, Albert Kersten Mining and Minerals Museum to support visitors through mobile visitor services and visitor information outlets, to participate in arts and cultural activities and to utilise diverse approaches to social and cultural storytelling.

Activated Destination Management Plans by:

- Aligning Broken Hill activity with Destination Country and Outback Destination Management Plan, Far South West Joint Organisation Draft Destination Management Plan, Far South West Joint Organisation Draft First Nations Cultural Tourism Initiative Action Plan and NSW Visitor Economy Strategy 2030.

Collaborated with film industry and government to ensure Broken Hill and region is a destination of choice for film makers by:

- Advocating for incentives and initiatives that support Broken Hill and region as a film location.

ACHIEVED

- Facilitating filming approvals and liaising with film industry to provide location and logistics support.
- Reviewing and updating Broken Hill Filming Policy.

Ensured Heritage Festival continues to grow and become nationally recognised by:

- Planning, promoting and undertaking the Heritage Festival in April 2022.

Developed the Visitor Experience by:

- Collaborating with Destination NSW to expand destination marketing campaign and launching the Feel New NSW marketing campaign.
- Scoping a new tourism website for visitors to navigate attractions and experiences, tourism business listings and events calendars.

IN PROGRESS

Airport Masterplan:

- Development of new Airport Master Plan to be finalised in 2023/24.

Management of Tourism:

- Development of Framework for marketing of business and destination events, tourism and filming.

Civic Centre Business and Marketing Plan:

- Draft Business and Marketing Plan to be reviewed and implemented in 2022/23.

UPCOMING

Activate Broken Hill Business Support Policy.

Advocate for outcomes aligned to the Regional Transport Strategy.

Implement the Economic Development Strategy.

Advocate for incentives and initiatives that support business and industry to expand.

Advocate Broken Hill and Far West as a centre for renewable energy.

Collaborate with surrounding LGAs, government and industry to identify economic opportunities.

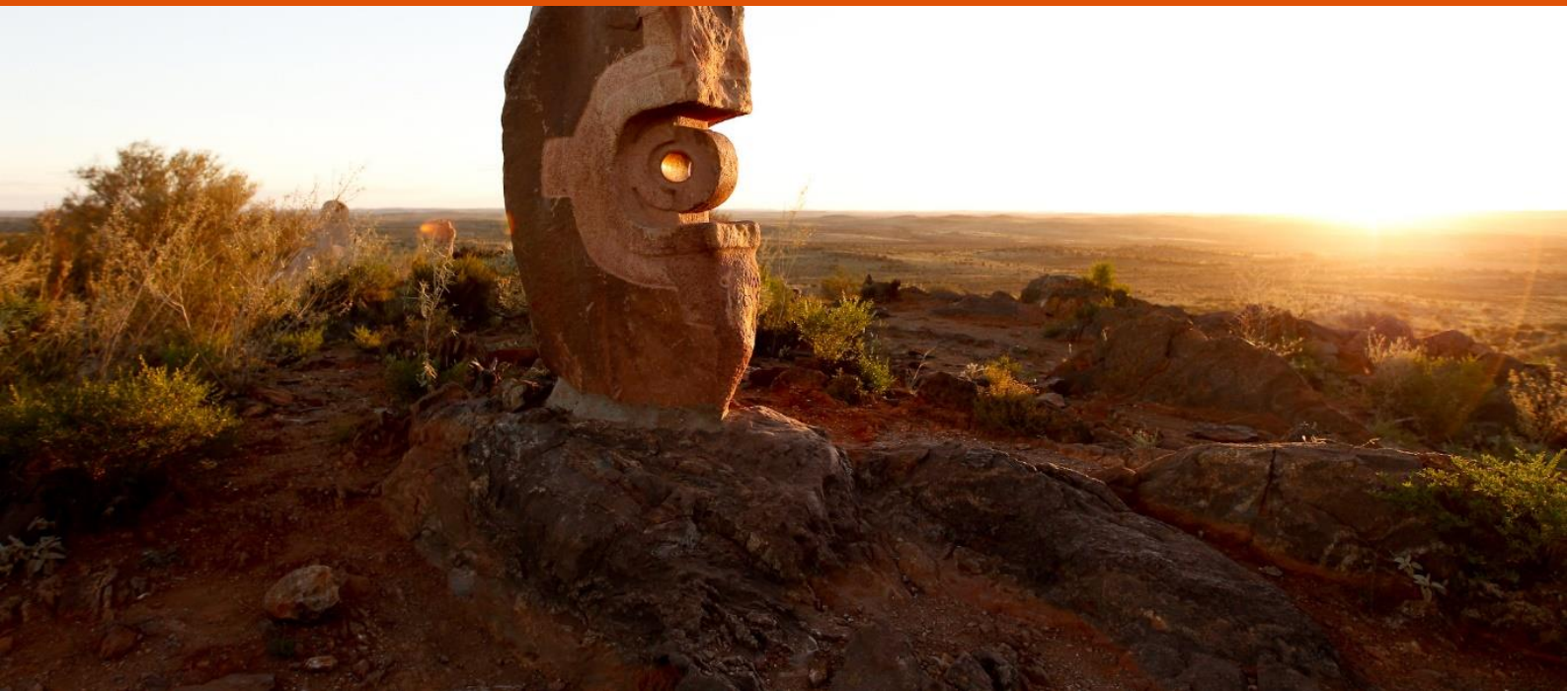
Engage government, business and community stakeholders in supporting the management of tourism.

Activate Destination Management Plans.

Advocate for incentives and initiatives that support Broken Hill and region as a film location.

KEY DIRECTION 3 – OUR ENVIRONMENT

We value our wide streetscapes, quality of life and stunning vistas; we are committed to conservation and preservation of the natural environment and greater reduction of the human impact to ensure a sustainable and healthy community.



ACHIEVEMENTS IN OUR ENVIRONMENT

OUR ENVIRONMENT - KEY HIGHLIGHTS

RENEWABLE ENERGY ACTION PLAN (REAP)

- The Renewable Energy Action Plan (REAP) addresses the Council's pledges to investigate opportunities for Council buildings and facilities to achieve 100% renewable status, ensure Council fleet purchases meet strict greenhouse gas emissions requirements and support the uptake of electric vehicles and set city-level renewable energy or emissions reduction targets and sustainable energy policies to provide a common goal and shared expectations for local residents and businesses.

The REAP presents renewable energy options that will enable Council to achieve its pledge to achieve 100% renewable status for the City of Broken Hill by 2030.

The Renewable Energy Action Plan was presented to Council and the community in late 2020 for consultation and feedback; and adopted in early 2021 as the road map forward.

Stage 1 of the REAP was completed in 2021/2022, with a preferred site identified and accompanying Business Case completed.

Stage 2 of the REAP was presented to the elected Council and approved at the November 2022 Ordinary Council Meeting.

Actions completed as part of Stage 2 include:

- Specification of a working model, with array size and technological approach.
- Key component and performance modelling which will inform a financial model.

The following actions are still in progress and not yet completed:

- Working models for retail participation.
- Securing of land tenure.
- Formal network application.

OUR ENVIRONMENT - KEY HIGHLIGHTS

LIVING DESERT – During 2022/23, Council's Living Desert team continued to maintain the Living Desert Flora and Fauna Sanctuary as a showcase of wildlife and native plant life in the arid environment.

The Living Desert team also welcomed a new full-time trainee this year and together maintained the Living Desert, Flora and Fauna Sanctuary, Sculpture Symposium and Starview Campsite, carried out annual assessment and implemented control measures for noxious weeds and pests and repaired 40m of storm damaged electric fencing within the Sanctuary.

Throughout 2022/23, the Living Desert Rangers made the Living Desert available as an educational site for locals and visitors, by hosting tours of the Living Desert, the Flora and Fauna Sanctuary and the Sculpture Symposium. They also hosted tours for local and interstate schools including School of the Air, Tibooburra, Melbourne and Sydney. A morning tour was also provided by the Rangers once a week, for travellers on the Indian Pacific.

Members of the Friends of the Flora and Fauna of the Barrier Ranges Community Committee contributed 120 volunteer hours during 2022/23, to advise Council on the care, maintenance, repair, beautification, improvement and management of the Living Desert Sanctuary.

These hours also included a roster system of opening and closing the site, working bees laying pavers, maintaining paths, labelling native flora, assisting with large tour groups and general maintenance of the flora site and campgrounds.

REGENERATION AREAS – During 2022/23, Council's Living Desert Rangers carried out annual assessment and implemented control measures for noxious weeds and pests, replaced 11km of damaged and vandalised fencing at the South regeneration area and 1.25km of damaged fencing at the regeneration area on Silverton Road.

Volunteers also contributed 18 hours at the South regeneration area for the purpose of path clearing, rubbish removal and weeding.

WASTE MANAGEMENT AND RECYCLING



- During the 2022/23 period, a total of 40,676.98 tonnes of waste was received at the Waste Management Facility; with 804.76 tonnes being recycled off site, the majority being steel. An additional 20,729 tonnes were used on site for cover material.

Waste Reduction Projects carried out during 2022/23 included:

- Annual Household Chemical Cleanout,
- Waste Reduction Media Campaign in partnership with NetWaste, and
- Keep Australia Beautiful Campaign.

The replacement of Council's waste fleet continued in 2022/23, with the delivery of three new side lifters in November 2022.

COMMUNITY RECYCLING CENTRE



The Community Recycling Centre continued to improve the recycling capability of the facility with 2,759 people delivering a total of 10.42 tonnes commingled recyclables to the facility.

OUR ENVIRONMENT - KEY HIGHLIGHTS

TIDY TOWNS WORKING GROUP

- The Tidy Towns Working Group were back in action in September 2022, targeting the City's historic sites in their cleaning efforts.



With the weather warming up, the Tidy Towns team held a clean-up event at the Picnic Train Ambush Site, following with a free BBQ for participants.

In another effort to beautify the City, the Tidy Towns Working Group held a two-hour weekday clean-up at the Cemetery in February 2023 and a second clean-up event in March 2023, as part of the national Clean-Up Australia Day program.

Both Cemetery clean-ups targeted rubbish, weeds and old plastic flowers that litter the Cemetery grounds.

RIDDIFORD ARBORETUM – During 2022/23, the Riddiford Arboretum Community Committee undertook routine maintenance of the Arboretum, removed rubbish, recommended appropriate plantings and advised Council of damage to infrastructure.

They also conducted daily site maintenance and assessed and advised on the mapping of plantings.



MUSEUM ADVISORY PROGRAM

- The Museums & Galleries NSW Museum Advisor Program continued in 2022/23. The Program provided support to the region's small/volunteer museums, to build their knowledge and skills in conserving, documenting, displaying and promoting their collections and museum facilities.

The program is jointly funded by the NSW Government through Create NSW and Council but administered by Museums & Galleries of NSW.

Broken Hill's Museum Advisor is funded to visit Broken Hill for 20 days a year – split into five or four-days visits. The Advisor's work included assisting museums to apply for grant funds or undertake strategic planning, including preparing or updating relevant museum policies, procedures, and strategic plans and prepare new display material. The Advisor also assisted Council with museum and collection management matters, as well as gave general advice on the strategic aspirations or direction of the City's museums. When not in Broken Hill the Museum Advisor gave follow up advice to the Broken Hill Historical Society and Council.

The 2023 program also saw work continue with the major revamp of the Mosque Museum display (funded with grant money obtained by the Broken Hill Historical Society with the Museum Advisor's support). New signage and other information panels were drafted and designed. A grant to purchase interactive technology to display images and other information on the lives and culture of Broken Hill's cameleering families and the Mosque Museum, was also obtained by the Advisor for the Society for this work.

In addition, this year the Advisor assisted Broken Hill museums to apply to the National Library of Australia's Community Heritage Grants for a Significance Assessment and a Preservation Needs Assessment – these grants were successful.

OUR ENVIRONMENT - KEY HIGHLIGHTS

DEVELOPMENT APPLICATIONS - Council determined 200 Development Applications (including modifications during 2022/23).

The value of works for approved Development Applications totalled over \$49.7M. This included:

- \$30M value of works for Commercial/Industrial developments
- \$8.8M value of works for Residential Dwellings and Additions/Alteration developments
- \$10M value of works for Public/Office developments

Council's Planners carried out over 180 inspections relating to Development Applications during 2022/23. These included pre-application inspections, initial site inspections and completion/final inspections.

BUILDING AND CERTIFICATION SERVICES

- During 2022/23, Council's Building Surveying staff carried out 78 building inspections. This included inspections of all stages of building work on a range of building types, including inspections of frames, concrete slabs, waterproofing in bathrooms and more.

Council's Building Surveyors determined 34 applications for a Construction Certificate and private Building Surveyors issued an additional 47 Construction Certificates within the City during 2022/23.

HERITAGE ADVISORY SERVICE - During 2022/23, Council's Heritage Advisory Service received 65 matters, which were referred to the Heritage Advisor for specialist advice, in relation to heritage implications with proposed developments.

Council's Heritage Advisor provided specialist advice in relation to major developments, such as proposed Motel extensions and the Pirie Building.

The Advisor also provided free advice to numerous property owners and developers in regard to both substantial and minor works, such as design solutions and heritage paint schemes.

PLANNING CERTIFICATES - A Section 10.7 Planning Certificate, provides information regarding the development potential of a parcel of land.

There are two types of Section 10.7 Planning Certificates – Section 10.7(2) and Section 10.7(5).

A Section 10.7(2) certificate shows the zoning of the property, its relevant state, regional and local planning controls and other property constraints such as land contamination, level of flooding and bushfire prone land.

A Section 10.7(2) and 10.7(5) combined certificate provides additional information, such as advice from other authorities and certain information that Council holds on a property that is relevant to the land, but not disclosed in a Section 10.7(2) certificate.

The majority of Section 10.7 certificates issued by Broken Hill City Council are Section 10.7(2) and (5) combined certificates.

During 2022/23, Council issued 951 planning certificates. During the 2021/22 financial year, Council issued 823 planning certificates. This means the 2022/23 financial year saw a 13.5% increase in the number of planning certificates issued.

During the 2020/21 financial year, Council issued 756 planning certificates, thus reflecting a continued trend over the past three years of an increase in the number of planning certificates issued per reporting year.

ACHIEVED

OUR ENVIRONMENTAL FOOTPRINT IS MINIMISED

Collaborated with key stakeholders on environmental issues by:

- Working with not-for-profit groups to investigate recycling bins in public places.
- Seeking input from community groups for the development of the new Sustainability Strategy.
- Liaising with stakeholders on the development of Climate Action Plan.

Continued implementation of the Renewable Energy Action Plan (REAP) by:

- Adopting REAP Stage 2 and completing specification of working model, with array size and technological approach and Key component and performance modelling to inform a financial model.

NATURAL ENVIRONMENTS AND FLORA AND FAUNA ARE ENHANCED AND PROTECTED

Ensured enhancement and protection of natural environments, flora and fauna by:

- Maintaining the Living Desert as per the Management Plan including maintenance and care of native fauna and flora.
- Undertaking annual assessment of identified noxious weeds and pests and implement control measures in Living Desert and Regeneration areas.
- Replacing damaged and vandalised fencing within Living Desert and Regeneration areas.
- Maintaining roads, culverts, walking paths and trails within Living Desert.
- Ensuring the effective management of the Regeneration and Common areas including feral animal and pest eradication.
- Supporting volunteers to protect and enhance the natural environment within the Living Desert and Regeneration areas.
- Supporting Tidy Town Working Group volunteers in clean-up events.
- Supporting Riddiford Arboretum volunteers to maintain the Arboretum.

Supported the advocacy of key water stakeholders by:

- Lobbying State and Federal government regarding the health of the Darling River Baaka River.
- Participating in regular meetings with MBA Region 4, to advocate for river connectivity in the Murray Darling Basin, to maintain water supply in the Menindee Lakes system and maintain the health of the Darling River Baaka River.

PROACTIVE, INNOVATIVE AND RESPONSIBLE PLANNING SUPPORTS THE COMMUNITY, THE ENVIRONMENT AND BEAUTIFICATION OF THE CITY

Implemented the recommendations of the Heritage Strategy to preserve and enhance the heritage of the City by:

- Providing a Heritage Advisory Service to the community.
- Raising awareness and management of heritage related issues through free advice and information from Heritage Advisor.
- Providing media interviews with Heritage Advisor media to discuss heritage related issues.
- Referring 50 matters to Heritage Advisor for specialist advice, relating to heritage implications with proposed developments.

IN PROGRESS

Waste and Resource:

- Waste and Resource Recovery Strategy 2020-2023 reviewed and drafting of Waste and Resource Recovery Strategy 2022-2025 commenced and to continue in 2023/24.
- Development of Climate Action Plan.

Plans of Management for Crown Reserves:

- Draft Plans of Management for Cemetery and Area of Cultural Significance under development and to continue in 2023/24.
- Plan of Management for Living Desert under review and development to continue in 2023/24.

Storm Water Management:

- Flood Study to be finalised and Storm Water Management Strategy to be developed in 2023/24.

UPCOMING

Provide awareness of environmental impacts of human activity.

Collaborate with key stakeholders on environmental issues.

Ensure the effective management of the regeneration and common areas.

Advocate for improved storm water management within the City.

KEY DIRECTION 4 – OUR LEADERSHIP

We have strong civic and community leadership. We are inventive, inclusive and innovative; when we work together there is nothing we can't do and our achievements continue to write history.



ACHIEVEMENTS IN OUR LEADERSHIP

OUR LEADERSHIP - KEY HIGHLIGHTS

ADVOCACY - The Broken Hill Advocacy Strategy 2022 - 2027 embraces investment in capital infrastructure, innovation and entrepreneurialism, to transform the economy of Australia's First Heritage Listed City - Broken Hill.

The strategy is a blueprint for advocating for our City's future. It embraces investment in capital infrastructure, innovation and entrepreneurship, to transform the economy of Australia's First Heritage Listed City, to an economy that creates a liveable City for future generations.

The 2022 refreshed strategy builds on the noticeable energy uplift in the City, created by the planning and delivery of major construction projects, the expansion of the mining industry into the critical minerals sector, events that are attracting national and international visitors, the success of major visitor marketing campaigns and the number of small businesses opening in the Central Business District.

Broken Hill is poised to undergo an impressive and explosive period of growth, one that we must be ready to receive.

There are an anticipated 2,200 new jobs in mining being created by 2027 and we are working towards building our population to 25,000 by 2027.

The Strategy guides the advocacy activities of Council for the achievement of new urban designed spaces, technology, art, events and enterprises and identifies interventions that will place the City in an optimal position to attract new visitors, residents, businesses and industries.

Advocacy for Broken Hill is about actively pursuing strategies that create an environment to give our community a voice, to influence decisions at a State and Federal level, to improve the liveability and economic sustainability of our City. Council will use a variety of methods and techniques to pursue Broken Hill's advocacy priorities and influence the liveability and economic sustainability of the City.

This includes opportunistic and programmed activities such as membership of key influencing organisations and agencies, making submissions on behalf of the community, direct lobbying, delegations, face to face meetings, correspondence, media activities, attendance at conferences and delivering public campaigns.

OUR LEADERSHIP - KEY HIGHLIGHTS

Council will also leverage the relationships it has with other councils in Far West NSW, Regional Development Australia, the business community, industry and service providers to demonstrate the collaborative approach our community has adopted to achieve social, cultural and economic prosperity.

The Broken Hill Advocacy Strategy 2022-2027 outlines Broken Hill City Council's vision for the town, encompassing all aspects from industry and economy; to healthcare, education and housing. Recognising the sheer amount of growth expected to come; housing and liveability has become a key priority – ensuring that we are able to attract new citizens, while giving current residents a town and identity they can be proud of. The sense of growth and excitement permeates the entire town, leading to an increase in both external and internal investment and a curiosity as to what the future may hold.

INTERNAL AUDITING - Internal audit is an independent, objective assurance and consulting activity designed to add value and improve Council's operations. It helps Council accomplish its objectives by bringing a systematic disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes.

Internal audit provides an independent and objective review and advisory service to:

- Provide assurance to the Council and the Audit, Risk & Improvement Committee, that Council's financial and operational controls, designed to manage Council's risks and achieve the entity's objectives, are operating in an efficient, effective and ethical manner; and
- Assist management in improving Council's business performance.

Broken Hill City Council engaged O'Connor Marsden & Associates to undertake an internal audit function of Council's services.

This engagement includes the scheduled audits as per the internal audit plan, as well as additional audits as requested by the Executive Leadership Team, or through the Audit, Risk & Improvement Committee.

During 2022/23, a total of four audits were completed:

- Cyber Security
- Volunteer Management
- Contract Management
- Credit and Fuel Cards

From the four Audits, 48 improvement actions were identified and 8 of those actions were completed, with another 22 actions commenced.

SERVICE REVIEWS – The aim of Service Reviews is to drive more efficient use of resources, whilst providing service to meet the needs of the community.

Council's 2022/2023 Operational Plan identified two Service Reviews for the year:

- Waste Services; and
- Events.

WASTE SERVICES – The Waste Services review identified that Council is providing these services at current industry standards, for both performance and productivity, however, it also identified some areas for improvement.

Most of the areas for improvement are minor in nature and can be easily addressed, whilst some others are more complex and will require Council to determine some baseline information, analysis and modelling and then consultation with Councillors and the community.

An action plan has been developed to address the required improvements, which includes reviewing the current Waste and Resourcing Strategy.

OUR LEADERSHIP - KEY HIGHLIGHTS

EVENTS - The Events service, prior to the Service Review, included the operations of the Civic Centre and the delivery of Community Events.

The review identified the need for a more commercial approach to the operations of the Civic Centre. Therefore, a specialist in this area was engaged to develop a business plan for the Civic Centre and in addition, to provide the needed focus on the Civic Centre operations.

The implementation of the Business Plan is underway and will continue during 2023/2024.

The Community Events function has been realigned to the Community Development Department.

SECTION 355 ASSET COMMITTEES - In addition to the planned Service Reviews, a review of Council's Section 355 Asset Committees was also undertaken during the period and is currently being finalised.

RISK MANAGEMENT - Broken Hill City Council took out two awards in the 2022 Statewide Mutual Risk Management Excellence Awards (RMEA) in August 2022.

The awards were presented at the Statewide Mutual Annual conference, with 113 NSW Councils in attendance and acknowledged excellence by NSW Councils in managing workplace and community risk.

Council received the Innovation Award and the Overall Award in the categories for Councils with a population less than 30,000.



Council's entry focused on the integration of IAM OMNI intelligent software, to revolutionise its approach to asset management and its inherent community risks.

Council now manages all its building and other assets through the iAM OMNI platform and in doing so, has transformed its knowledge of its assets, their lifecycle and the risks they pose.

This means Council can make better-informed decisions about the City's infrastructure, simplify its day-to-day processes and save precious time and money, building community trust all the while.

With the new simplified processes, every employee can use the system, with different levels of access depending on their role. Council officers can now see how many different jobs or tasks have been allocated in each asset class, where they're up to, how many are overdue and how to manage them.

Council has also entered a secondary agreement with iAM OMNI to develop a new vehicle pre-start electronic system, which will ensure Council vehicles are safe to use, simply by scanning a QR code.

OUR LEADERSHIP - KEY HIGHLIGHTS

SHAPING OUR FUTURE - In aiming to develop and maintain high levels of employee engagement at Council, we have undertaken Organisational Culture and Effective Assessment Surveys in 2019, 2021, 2022 and have committed to continue undertaking this cultural measure in November 2023.

All surveys have shown a positive trend in results across all areas of the work environment and of particular note, it that the results improve year on year.

Our 2022 survey results confirmed that our people are committed to doing a good job and delivering quality customer service through a strong team culture.

All of which points to a workforce that is aligned with our Values and Workplace Behaviours and well positioned to achieve our Delivery Program and Broken Hill 2040.

Subsequently, all Council staff were invited to participate in a second World Café – Shaping Our Future Workshop (SOF) 2.0 Workshop in May 2023, in which 123 staff members attended to discuss and develop action plan items for implementation relating to the three questions opposite:

1. How do we increase employee satisfaction in the work we do for the community?
2. Of the changes you have noticed in the last 5 years, what still needs work and to what benefit to Council and community?
3. What one brilliant/inspiring idea could dramatically improve our culture?

The action plan items from the staff workshop have indicated a number of continued theme areas originally identified in the first SOF, where further work can occur in order to continually improve on the work environment, including internal communication, performance management and reward and recognition.

As we continue to review and evaluate our performance, these areas will become a focus for continuous improvement in our journey, to ensure we maintain high standards and remain an employer of choice.

LEADERSHIP DEVELOPMENT - By embedding values-based leadership, Council's Executive Leadership team (ELT) and Senior Leadership team (SLT) have continued with an internal Leadership Development Program.

In remaining focused on workplace values, Council has been successful in ensuring that the Organisational Values are more than words and are visible in all leaders' actions.

Council has maintained its commitment in the development of its leadership capacity with the establishment of the Emerging Leaders Group (ELG) and the implementation of the Leadership Education and Development (L.E.A.D) program which was internally delivered by the SLT.

With the L.E.A.D program being successfully completed by ELG, this program is now being extended to all staff with the initial outcome being a shared language of leadership across whole of organisation and continued workforce growth in leadership succession.

L.E.A.D program modules are:

1. Building Strategic Conversations
2. Personal Change & Growth
3. Accountability
4. Wellbeing
5. Difficult Conversations

The L.E.A.D program has been designed for continued growth with additional modules that will continue the development of leadership capability and cultural change for Council.

OUR LEADERSHIP - KEY HIGHLIGHTS

GRANTS RECEIVED 2022/23 - The collaborative approach of the teams in Broken Hill City Council resulted in Council successfully procuring more than \$26M in grant funding for various infrastructure projects, programs and community events this year, a nearly 40% increase from the previous year.

Council's Place Activation Team also provided support and advice for community groups seeking funding through programs such as Stronger Country Communities and have written a number of support letters throughout the past 12 months for significant projects such as the Foundation Broken Hill Housing Scheme, Mundi Mundi Bash, Broken Heel Festival, the creation of an Alcohol and Other Drugs treatment centre, extensions to the Country Universities Centre and Higher Education Facilities.

Council plays a strong advocacy role in supporting local projects to successfully apply for funding, recognising that projects that align with the Community Strategic Plan contribute to enhancing the liveability of the City.

Received from	Funding for	Amount
Building Better Regions Fund Infrastructure Projects Stream Round 5	CBD Revitalisation and Activation Project	\$8,767,891.00
Regional Airports Program Round 3	Airport Apron Upgrade Works	\$4,998,048.00
Resources for Regions Round 9	Broken Hill Airport Aside Movement Areas Upgrades	\$4,980,720.00
Resources for Regions Round 8	Broken Hill Library and Archives	\$2,948,952.00
Regional Housing Fund	McCulloch St Subdivision	\$1,400,000.00
Fixing Local Roads Round 4	Thomas St Maintenance	\$1,308,327.00
Stronger Country Communities Round 5	Alma Oval and Norm Fox Oval Amenities Blocks	\$904,333.00
Regional and Local Roads Repair Program	Local roads repair	\$464,075.00
Community Development Fund Grants 2022	Recording of First Nations Stories	\$153,820.00
Floodplain Management Program	Broken Hill Flood Study	\$123,200.00
Regional NSW - Business Case and Strategy Development Fund - Round 1	Airport Business Case	\$112,766.00
Country Passenger Transport Infrastructure Grant Scheme 2022/23	Upgrade to Broken Hill Bus Stops	\$102,000.00
Fixing Local Roads Pothole Repair Round	Local roads pothole repair	\$87,405.75
2022 Youth Opportunities Program	Immersive Youth Creation	\$50,000.00
Reconnecting Regional NSW - Community Events Program	Sporting Hall of Fame launch	\$45,750.00
NSW Weeds Action Program	Local Weed Control Management Plan	\$21,000.00
Active Fest 2022/23	Active Fest 2022/23	\$15,000.00
Regional Youth - Summer Holiday Break 22/23	Broken Hill Youth Art Mural	\$15,000.00
Regional Youth - Spring Holiday Break 2022	Art design workshop	\$7,000.00
Youth Week 2023	Youth Week 2023	\$3,644.30
Reconnecting Regional NSW - Community Events Program	Miners Memorial Service	\$2,585.00

TOTAL \$26,511,517.05

COMMUNITY ASSISTANCE GRANTS PROGRAM ROUND 1 OF 2022/23		
COMMUNITY ORGANISATION	ACTIVITY/EVENT/PROGRAM	\$ GRANT
In One Accord	2022 Carols by Candlelight	5,000
Broken Hill Family History Group	New computer printer software	3,468.16
Broken Hill Repertory Society	Rates and insurances	5,516
Broken Hill Community Inc	Audio-visual equipment	1,825.40
Silver City Swim Club	2022 Summer Sizzler Swim meet	7,500
Silverlea Employment and Training	Two small trailers	4,527.27
Australian Sports Foundation	Sisters in Strength Workshop	5,000
Lee's International Taekwondo Australia	New uniforms and equipment	4,000
Meals on Wheels Broken Hill	New concrete carpark	8,412.64
Veteran, Vintage and Classic Motorcycle Club	Bike Show venue hire and advertising	1,000
Broken Hill Pistol Club	Rainwater diversion, new skirtings and vinyl flooring	1,000
TOTAL		\$47,249.47

COMMUNITY ASSISTANCE GRANTS PROGRAM ROUND 2 OF 2022/23		
COMMUNITY ORGANISATION	ACTIVITY/EVENT/PROGRAM	\$ GRANT
Silver City Cup Races	Waste fees and cash towards Races	7,128
Broken Hill Zinc Bowling Club	Outdoor seating around greens	2,000
Broken Hill Philharmonic Society	Rent/hire fee assistance for Aged Persons Rest Centre	4,000
The Aero Club of Broken Hill	Lounge for club rooms and TV replacement	1,563
Golf Club of Broken Hill	Rates payment	6,000
Broken Hill Community FM Association Inc (2DryFM)	Centre for Community studio and Transmission site rent	3,909.09
Under the Silver Tree Cooperative Bookshop Ltd	Claire Corbett workshop	2,264
Broken Hill Soccer Association	Two portable goals with nets	5,191
Broken Hill Aquatic	Training equipment, screen, printer banner	2,000
Royal Flying Doctor Service	RFDS Annual Ball	3,000
Silver City Quilters	Rent assistance Aged Persons Rest Centre	4,094.55
Broken Hill Potters Society	Kevin Boyd Teapot Extraordinaire workshop	4,000
School Presentation Nights – 10 schools		1,000
David Bowler Memorial Scholarship		2,500
TOTAL		\$45,149.64

ACHIEVED

OPENNESS AND TRANSPARENCY IN DECISION MAKING

Ensured openness and transparency in decision making by:

- Facilitating public forums at each Council meeting.
- Implementing the Service Review Framework and undertaking Service Reviews for Events, Waste Services and Section 355 Asset Committees.
- Undertaking internal audits, identifying and commencing improvement actions and completing prioritised improvement actions.

Fostered relationships with key community sector leaders by:

- Inviting community sector leaders to Civic events and functions including Civic reception event, Citizenship ceremonies and Civic Ball.
- Inviting community sector leaders to participate in regular meetings to discuss issues including housing, health, education and transport.

Supported the organisation to operate within its legal framework by:

- Implementing a robust induction training process for Section 355 Committee Members, including face to face induction sessions and provision of hard copy induction packages.
- Developing and implementing legal, contractual agreements for exhibiting artists and for commission work sales through cultural facilities.
- Reviewing and updating Delegations and Authorisations with new term of Council and recruitment of new staff.
- Completing Councillor and Designated Persons Disclosures of Interest Returns annually in accordance with legislated timeframes.
- Reviewing suite of policies in line with legislation and updating policies and creating new policies in line with statutory instruments.

Embedded a structured and holistic approach to management of risk at all levels of Council by:

- Implementing Stage 3 of Enterprise Risk Management Plan, resulting in:
 - Development of Improvement Action Plan including Fleet Management, Volunteer Management and Events Management.
 - Commencement of Electronic online vehicle pre-start system.
 - Employee induction to Enterprise Risk Management Software.
- Upskilling employees in Enterprise Risk Management including:
 - Enterprise Risk Management Framework induction for Senior Leadership Team and employees.
- Undertaking full review, testing and reporting of outcomes of Council's Business Continuity Plan.

OUR LEADERS MAKE SMART DECISIONS

Strengthened staff capacity through workforce development and planning activities by:

- Developing learning and development plans for employees, including succession and career options.
- Investigating Local Government Capability Framework and implementing the capabilities into annual employee performance reviews.

Facilitated learning and networking opportunities for elected members by:

- Providing briefings for Councillors incorporating various workshops and site visits.
- Facilitating Councillor participation in identified Conferences including National General Assembly of Local Government, Local Government NSW Annual Conference, West Division Councils of NSW Conference, Murray Darling Association Conference, Association of Mining Cities Alliance Meetings, Country Mayor's Association meetings, Australian Mining Cities Alliance Meetings, Association of Mining and Energy Related Councils Meetings, Regional Capitals Australia Meetings and Regional Cities NSW meetings.
- Facilitating Councillor participation in identified Committees and Working Groups.

ACHIEVED

Strengthened and built on the leadership, values and culture of the organisation by:

- Prioritising and implementing actions from the Organisation Culture Inventory.
- Seeking employee participation and feedback on actions implemented.
- Implementing identified development sessions for Executive and Senior Leadership Teams.
- Providing Leadership Education and Development to Emerging Leaders, facilitated by Senior Leadership Team.

Ensured a robust Information Communications Technology platform by:

- Finalising implementation of IT strategy with a total of 77 projects completed.
- Implementing Cyber Security Framework including Multi-Factor Authentication, Mobile Device Management and Password Management.

Reduced the annual operational deficit in line with the Long Term Financial Plan by:

- Preparing Budget in accordance with Long Term Financial Plan and expectation to return to breakeven in 2024.
- Undertaking Quarterly budget reviews and adopting efficiency improvements to ensure targets are achieved.

WE UNITE TO SUCCEED IN AUSTRALIA'S FIRST CITY ON THE NATIONAL HERITAGE LIST

Developed and built strong, productive relationships by:

- Identifying issues, developing working groups and inviting stakeholder participation including Broken Hill Library and Archives Project Working Group, E.P. O'Neill Memorial Park Redevelopment Project Steering Group, Projects Steering Working Group, Gateway Signage Advisory Group, Broken Hill Cemetery Working Group.
- Engaging regularly with State and Federal Members, Ministers and Minister for Local Government to discuss key issues including Child Care, Mobile Communications, Lead Prevention programs, Trades Hall World Heritage Listing, Classification of Funding, Mandatory cashless gaming cards, Fruit Fly, 60-day dispensing of PBS medications, Aged Care, Emergency Services Levy, Lack of Electric Vehicle recharging stations, Menindee Lakes fish kill, Line of Lode Café redevelopment, need of a Bariatric Ambulance, Valuer General's land valuations, Broken Hill's water quality, upgrading historical graves at the Cemetery and the continuation of funding for TROVE historical database.

OUR COMMUNITY IS ENGAGED AND INFORMED

Facilitated community engagement by:

- Holding community engagement sessions for projects.
- Holding public forums at Council meetings.

IN PROGRESS

Community Engagement Strategy:

- Review and update of Community Engagement Strategy.

Proactive Release Strategy:

- Development of Proactive Release Strategy will continue in 2023/24.

Policy Review:

- Review of Council Policies against legislation will continue in 2023/24.

UPCOMING

Foster Relationships with key community sector leaders

Activate Community Engagement Strategy

Development of written processes for governance functions

Review of Corporate Induction program

Stage 3 of Enterprise Risk Improvement Management Plan

Strengthening staff capacity through workforce development and planning activities

Living Desert Service Review

Animal Control Service Review

Update and maintain Advocacy Strategy

DISABILITY INCLUSION ACTION PLAN 2022-2026

Our commitment is to 'create greater opportunities for people of all ages, all cultures and of differing abilities, to access the full range of services and activities available in the local community'.



ACHIEVEMENTS IN OUR DISABILITY INCLUSION ACTION PLAN

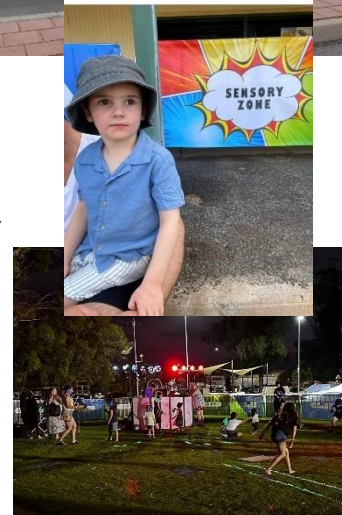
ACCESS AND INCLUSION IN COUNCIL HOSTED EVENTS - A Sensory Zone was implemented for the Christmas Pageant held in December 2022. The Sensory Zone allowed viewing within a quiet zone on Oxide Street with no sirens, music or horns, from the Wolfram Street roundabout to the Beryl Street roundabout.

Sensory play equipment has been purchased



for use at Council events, including wheelchair accessible sensory tent, balancing play, tunnels, sensory mats,

lights and sound activations. This equipment was used for the first time in the Sensory Zone at the New Year's Eve event in Sturt Park. The event also included a silent disco.



FOCUS AREA 1: ATTITUDES AND BEHAVIOURS

ACHIEVED

Promoted inclusion and inclusivity by:

- Supporting and promoting events such as International Day of People with Disability, RU OK? Day, Pink October, Blue November, International Pregnancy and Infant Loss Remembrance Day, World Diabetes Day and Lifeline How's Your Mate.
- Purchasing magnifying glasses and large face clocks and displaying in Council facilities.
- Displaying SCOPE Communication Bill of Rights in Council facilities.
- Increasing usage of infographics and simple English in publications and plans including Community Strategic Plan – Your Broken Hill 2040, Annual Report, Event posters and advertisements.
- Developing and implementing guidelines on adjusting environments and activities for events, programs and services and providing ongoing opportunity for inclusion and participation for all attendees.
- Engaging with Broken Hill Regional Aquatic Centre to consider all aspects of inclusive access for all attendees.

Continued to support staff to communicate with people with disability respectfully, confidently and effectively by:

- Supporting staff to develop skills in drafting accessible documents.
- Ensuring staff develop web design and content compliant with Web Content Accessibility Guidelines 2.0.
- Supporting staff during Infrastructure team meetings to develop confidence and communication skills, to communicate and engage with people with disability.
- Including consultation with Capital Projects Working Groups and Disability Inclusion Action Plan Monitoring Group to identify high priorities for Active Transport Plan.
- Providing regular Active Transport Plan progress updates through media release, social media and on Council's website.

IN PROGRESS

- Purchase of hearing loops for use in Council facilities.
- Development of Inclusive Event guidelines, templates, policies and procedures and making available to event organisers.
- Development and display of accessibility/inclusion features of Council Buildings, parks and playgrounds.
- Lowering height of counter at Visitor Information Centre to accommodate wheelchair accessibility.

FOCUS AREA 2: LIVEABLE COMMUNITIES

ACHIEVED

Determined priorities for improving footpaths, crossings and kerb ramps by:

- Consulting with DIAP Monitoring Group and Capital Projects Team to determine Active Transport Plan priorities.
- Promoting progress of Active Transport Plan on social media and Council website.

Addressed issues to improve access by:

- Upgrading and installing new kerb ramps at school bus bay areas, focusing on accessibility and safety.
- Facilitating path modifications and new kerb ramp installations to improve accessibility around the City.
- Identifying parks for future bark chip replacement with alternative soft fall measures.
- Providing quiet sensory areas in the Library.
- Consulting with Project Steering Group and representatives of Disability Service users and providers for future development of playground areas suitable for physical and non-physical disabilities.

Increased accessibility and inclusion in Events hosted by Council by:

- Incorporating access and inclusion plans into Council hosted event plans including Christmas Pageant and New Year's Eve Celebrations.
- Implementing a quiet sensory zone in an area of the Christmas Pageant parade, allowing viewing without loud sounds such as sirens, music and horns.
- Implementing sensory play equipment with wheelchair access at New Year's Eve event, along with a silent disco.
- Assisting seat booking at Civic Centre to enable easy access to seating for people using wheelchairs. Planning in progress to allow for removal of seats for customers with mobility aids to ensure access to preferred seating.
- Consulting with key stakeholders to collect data and discuss communication with local businesses to participate in Access and Inclusion Information Collection Project.
- Ensuring programming and regular review for activities in Library, Gallery and Events enable adjustments to be made as needed to adapt requirements for inclusion and accessibility for all participants.
- Facilitating culturally safe and appropriate programs at Library, Events and Gallery for Aboriginal and/or Torres Strait Islander persons with disability.
- Investigating accessibility features of Council buildings and development of PDFs showing Council building access features and activities hosted within buildings.

Improved future accessibility to Council Administration Building by:

- Ensuring design for future refurbishment of Council Administration Building ground floor area for temporary Library project includes provision for lowered information desk for wheelchair access.

IN PROGRESS

- Collating database of key community contacts in order to collect lived information on accessible Broken Hill.
- Undertaking community consumer satisfaction survey.

FOCUS AREA 3: SYSTEMS AND PROCESS

ACHIEVED

Supported accessibility of information produced by Council by:

- Accessing International Day of People with Disability Branding Guidelines 2018 and investigating development of guidelines for creating accessible documents.

Incorporated accessibility and inclusion considerations in procurement by:

- Reviewing procurement systems and contracts to ensure accessible and inclusive practices are used when awarding Tenders and contracts.

Assisted community engagement and consultation to be inclusive by:

- Reviewing procedures and work practices to ensure inclusion is built in when planning engagement and community consultation sessions.
- Including methods for engaging 'harder to reach' groups into Engagement Strategy, with all future reviews to maintain focus on this.

Improved systems and processes by:

- Continuing to support and provide opportunities to expand the DIAP Monitoring Group, with feedback to Council considered when improving systems and processes.
- Commencing development of database of key community contacts for collation of information on 'accessible Broken Hill'.
- Consulting with key stakeholders to discuss accessible tourism and commence database collation of photographs of tourism venues, places, routes, Council buildings and parks.

IN PROGRESS

- Developing accessible document guidelines.

FOCUS AREA 4: EMPLOYMENT

ACHIEVED

Supported inclusive recruitment by:

- Including inclusive statement "We welcome applications from people of diverse backgrounds and abilities, including people with disabilities" on Council's 'Jobs' webpage.
- Continuing to review, update and implement recruitment policies and processes in accordance with best practice guides, ensuring Council's ability to make reasonable adjustment for all applicants during the employment process.

IN PROGRESS

- Sharing and monitoring disability information in the workplace

Full progress report on the implementation of the 2022-2026 Disability Inclusion Action Plan can be found on Council's website -

<https://www.brokenhill.nsw.gov.au/Council/Strategic-Plans-including-Fees-and-Charges/Disability-Inclusion-Action-Plan>

SECTION 2: STATUTORY REQUIREMENTS

Local Government Act 1993 and General Regulation Reporting Requirements

In accordance with the NSW Office of Local Government's Integrated Planning and Reporting requirements, Council must:

1. Prepare an annual report within 5 months of the end of the financial year;
2. Provide a copy to the Minister for Local Government (via the Office of Local Government); and
3. Post a copy of the Annual Report on Council's website.

Council's Annual Report must include the following information:

1. Council's achievement in implementing the Delivery Program - Section 1;
2. Council's implementation of the Disability Inclusion Action Plan 2017-2021 - Section 1;
3. A copy of Council's required audited financial reports are included - Section 3.

Environmental Upgrade

Particulars of any environmental upgrade agreement entered into, in accordance with any requirements imposed under s54P (1): No data to report for 2022/23.

Special Variation

Report on activities funded via a special rate variation of general income including Special Rate Variation Guidelines* (SRV Guidelines) 7.1: No data to report for 2022/23.

AMOUNT OF RATES AND CHARGES WRITTEN OFF 2022/2023		\$
Total pensioner concession		543,732
LESS subsidy reimbursement		-291,129
NETT Pensioner amount written off by Council		252,604
Concessions – additional pension rebate		14,755
Bad debts written off		2,101,858
Roundings		0
TOTAL		2,369,217

LEGAL PROCEEDINGS		
Summary of the amounts incurred by the Council in relation to legal proceedings		Status
Other advice	20,944	Complete
Property administration	57,193	Complete
Debt and fine recovery	222,094	Complete
Corporate Litigation	1,662,691	Ongoing
TOTAL	\$1,441,513	

COUNCILLORS PAYMENT OF EXPENSES AND PROVISION OF FACILITIES		\$
Provision of dedicated office equipment allocated to councillors		Nil
Telephone calls made by councillors (includes internet costs) *		Nil
Attendance of councillors at conferences and seminars		42,893
Training of councillors and provision of skill development		1,267
Interstate visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses		Nil
Overseas visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses		Nil
Expenses of any spouse, partner or other person who accompanied a councillor in the performance of his or her civic functions, being expenses payable in accordance with the Guidelines for the payment of expenses and the provision of facilities for Mayors and Councillors		Nil
Expenses involved in the provision of care for a child of, or an immediate family member of, a councillor		Nil
TOTAL		44,160

*Unable to disaggregate costs

CONTRACTS OVER \$150,000		
Details of each contract awarded for amounts greater than \$150,000		
Contractor	Goods / Service Provided	\$
Conex Group Pty Ltd	Reconstruction of the intersection of Thomas Street and O 'Farrell Street	478,236
GHD Pty Ltd	Detailed design for the Warnock Street Depot Development	1,378,474
GTE 1 Pty Ltd	Galena/Blende/Wills Roundabout Reconstruction	591,970
Johnsons Truck and Coach Service Pty Ltd	Supply 2 x Light Duty 300 Se00 Series 616AT 3870 trucks	267,924
Neeson Murcutt Architects Pty Ltd	Variations to technical design for the new library.	277,299
Outstanding Collections (Aust) Pty Ltd	Facilitation of Sale of Land for Unpaid Rates in 2023 financial year	243,815
The Buchan Group Australia Pty Ltd	CBD Wayfinding Project	714,076
Tonkin Consulting Pty Ltd	Project management services on the Broken Hill CBD Revitalisation Project	216,840
Ausroad Manufacturing Pty Ltd	Supply 1 Jetmaster Jetpatcher	552,295
Neeson Murcutt Architects Pty Ltd	Architectural services for the Broken Hill Library	472,900

FINANCIAL ASSISTANCE TO COMMUNITY UNDER S356 OF THE LOCAL GOVERNMENT ACT 1993	
RATE SUBSIDIES	\$
Silver City Motorcycle Club Inc	4,809.83
West Broken Hill Rifle Club	8,197.85
Silver City Rifle Club	8,197.85
Broken Hill Gun Club Inc	2,702.54
Silver City Small Bore Rifle Club	1,739.73
Broken Hill Pistol Club	2,484.55
Broken Hill Riffle Club	6,535.63
Mr C J Bright - Kantappa Station	492.44
Silver City Motorcycle Club Inc	4,809.83
West Broken Hill Rifle Club	8,197.85
TOTAL	35,160.42

FINANCIAL ASSISTANCE TO COMMUNITY UNDER S356 OF THE LOCAL GOVERNMENT ACT 1993	
MISCELLANEOUS SUBSIDIES	\$
2 Dry FM Community Radio	3,909.09
Aero Club of Broken Hill	1,563.00
Australian Sports Foundation Ltd	5,000.00
Broken Hill Community Inc	1,824.40
Broken Hill Family History Group Inc	3,468.16
Broken Hill Model Flying Club	8,100.00
Broken Hill Philharmonic Society	4,000.00
Broken Hill Pistol Club Inc	1,000.00
Broken Hill Potters Society	4,000.00
Broken Hill Repertory Society Inc	5,516.00

Broken Hill Soccer Association	5,191.00
Broken Hill Swimming Club Inc	2,000.00
Golf Broken Hill Inc	6,000.00
In One Accord	5,000.00
Lee's International Taekwondo Australia	4,000.00
Meals On Wheels Broken Hill Inc	8,412.64
RFDS SE Section Women's Auxiliary	3,000.00
Silver City Quilters Inc.	4,094.55
Silver City Racing Club Ltd	7,128.00
Silver City Swim Club	7,500.00
Silverlea Employment & Training	4,527.27
Under the Silver Tree Cooperative	2,264.00
Veteran, Vintage Classic Motorcycle	1,000.00
Zinc Broken Hill Bowling Club	1,647.00
Far West Local Health District David Bowler Memorial Scholarship	2,500.00
Alma Public School	100.00
Broken Hill High School	100.00
Broken Hill North Primary School	100.00
Broken Hill Public School	100.00
Burke Ward Primary School	100.00
Morgan Street Public School	100.00
Railwaytown Primary School	100.00
Sacred Heart College	100.00
School of the Air	100.00
Willyama High School	100.00
TOTAL	103,645.11

GENERAL MANAGER REMUNERATION PACKAGE* (01/07/2022 – 30/06/2023)		SENIOR STAFF MEMBERS EMPLOYED BY COUNCIL* (01/07/2022 – 30/06/2023)	
Statement of the total remuneration comprised in remuneration package of the General Manager		Statement of the total remuneration comprised in remuneration package of all senior staff members, expressed as the total (not of individual members)	
Total Remuneration*	\$319,092	Total Remuneration*	\$598,833

* Includes Salary, performance payments (where paid), superannuation, non-cash benefits, reportable FBT.

Works Carried Out On Private Land

Resolutions made under Section 67, 67(2)(b) and clause 217(1)(a4) concerning work carried out on private land: No data to report for 2022/23.

A statement detailing the stormwater management services provided (if levied). Reg cl 217(1)(e): No data to report for 2022/23.

A statement detailing the coastal protection services provided (if levied). Reg cl 217(1)(e1): No data to report for 2022/23.

A statement detailing the recovery and threat abatement plans in accordance with Fisheries Management Act 1994, s220ZT(2): No data to report for 2022/23.

Section 355 Committees

Statement of all external bodies that exercised functions delegated by council Reg cl 217(1)(a6)

Council has 13 external bodies (Section 355 Committees), that exercised functions delegated by Council. These committees were established in accordance with the provisions of Section 355 and Section 377 of the *Local Government Act 1993*.

The committees are formed to assist Council in the management of a particular service or facility of Council. Council aims to appoint committees which are representative of the local community, or interest group of the particular service/facility.

Council's Section 355 Committees are:

- Ageing Well Advisory Committee
- Alma Oval Community Committee
- Broken Hill Heritage Committee
- Broken Hill Regional Art Gallery Advisory Committee
- BIU Band Hall Community Committee
- Community Strategic Plan Round Table Committee
- E.T. Lamb Memorial Oval Community Committee
- Friends of the Flora and Fauna of the Barrier Ranges Community Committee
- Memorial Oval Community Committee
- Norm Fox Sporting Complex Community Committee
- Picton Sportsground Community Committee
- Riddiford Arboretum Community Committee
- Youth Advisory Committee

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest. cl 217(1)(a7)

Council held no decision-making controlling interest in any corporation, partnership, trust, joint venture, syndicate, or other body during the financial year 2022/23.

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which the council participated during the year Reg. cl 217(1)(a8)

During 2022/23, Council participated in the following corporations, partnerships, trusts, joint ventures, syndicates or other bodies:

- Far South West Joint Organisation
- State Emergency Services
- Broken Hill University Department of Rural Health - The Australian Prevention Partnership Centre
- Cities Power Partnership
- Food Regulation Partnership
- Regional Express Airlines
- Broken Hill Environmental Lead Program
- Broken Hill Rotary
- St Patrick's Race Club
- Broken Hill Historical Society Inc
- West Darling Regional Arts Board
- Destination Network Country & Outback
- Destination NSW
- Flinders Ranges Tourism Operators Association
- South Australian Visitor Information Centre Network
- State Library New South Wales
- State Archives and Records NSW
- Uniting Way Australia – Ready to Read - Dolly Parton's Imaginations Library
- Journey Beyond Rail – Great Southern Rail
- RM Molesworth
- Maari Ma Aboriginal Health Corporation – Maari Ma Aboriginal Art Awards
- Hart Family – Pro Hart Outback Prize
- Landcare Broken Hill
- Broken Hill Alliance
- Regional Development Australia Far West
- Australian Mining Cities and Centres Alliance
- Association of Mining Related Councils
- RSPCA
- National Desexing Network
- Business Far West

Equal Employment Opportunity Target Groups

Encouraging young people to take up careers in local government, attracting and retaining mature aged workers with valuable experience and skills and engaging with under-utilised sections of the labour market such as women with young children, carers, people with disabilities, Indigenous people and people from culturally diverse backgrounds, will assist to strengthen the organisation's ability to meet its future workforce needs.

EQUAL EMPLOYMENT OPPORTUNITY AND DIVERSITY INITIATIVES	
IMPLEMENTED	% OF STAFF PARTICIPANTS
Formal flexibility agreement	<10%
Flexible leave arrangements (TIL)	47%
Regular part time work	15%

Rostered/accrued days off	84%
Regular or occasional working remotely	<10%
Job sharing	2%
Unpaid leave for carers of people with special needs	0%

Employee Satisfaction

The number of employee grievances an organisation receives is one measure of employee satisfaction levels and the well-being of the working environment. Council has a number of mechanisms in place for employees to raise awareness for identifying and responding to grievances, including policy and procedures, Workplace Consultative Committee and People & Culture Officers.

YEAR	NO. GRIEVANCES LODGED
2022/23	2

Statement reporting Labour Statistics Reg cl 217(1)(d)(i),(ii),(iii),(iv)

The Number of people directly employed by Council on 25 May 2022	
On a permanent full-time basis	140
On a permanent part-time basis	16
On a casual basis	10
On a fixed-term contract	20
The number of persons employed by the council who are "senior staff" for the purposes of the <i>Local Government Act 1993</i>	4
The number of persons engaged by the council, under a contract or other arrangement with the person's employer, that is wholly or principally for the labour of the person	1
The number of persons supplied to the council, under a contract or other arrangement with the person's employer, as an apprentice or trainee	0

CAPITAL WORKS PROJECTS 2022/2023		\$
Galena Mercury Talc St Intersection Reconstruction		1,077,900
Thomas O`Farrell St Intersection Upgrade		544,554
Road Reseal Program 2022/23		396,165
Gypsum St Reconstruction		240,475
Chloride St - Williams to Chapple St Upgrade		204,436
Gypsum St Mercury St to Pell St Reconstruction		97,372
Brookfield Ave Heavy Patching		34,475
Duff Lane Sealing		29,493
McCulloch St - Wolfram St to Lane St geotechnical & design works		28,047
Reseal program 21-22		25,972
Waste Transfer Facility Inlet Road		13,466
Harris Street -Wills to Burke St Repair		9,995
Thomas St - Chloride to Sulphide St Reconstruction		9,550
Wyman St Oxide to Iodide St - geotechnical & design works		3,591
McCulloch St Chapple to Williams St - geotechnical & design works		3,528
Murton St - Lane St to Buck St - geotechnical & design works		3,437
Iodide St Cummins St to Wyman St - geotechnical & design works		3,177
Wolfram St - Oxide St to Iodide St - geotechnical & design works		3,122
Blende St Garnet St to Gossan St - geotechnical & design works		3,122
Hebbard St - Bonanza St - Rainbow Ave - geotechnical & design works		2,451
Gypsum St Rowe St to Wills St - geotechnical & design works		2,326

Zebina St Radium St to Morgan St - geotechnical & design works	2,035
Oxide Street - Lane to Chapple St - Reconstruction	1,135,686
Waste Collection Compactors	74,406
Plant and Equipment Replacement 21-22	52,677
Airport Utility Replacement	52,652
Cemetery Loader Replacement	49,693
HR Management System Implementation	31,364
Sturt Park Mule Replacement	30,227
Traffic Control Equipment	26,377
Silent Disco, Sensory Zone Equip, Portable Water Refill Station	23,650
Airport - Slasher Replacement	18,787
Library Technology Loan Self-Service Station	15,842
WiFi access point refresh	15,000
Server Replacement 2022-23	9,537
Modification to Waste Facility Loader	7,088
Library Reservations and Print Management	5,781
Photocopier Replacement 2022-23	425,298
CBD Redevelopment - Wayfinding	376,290
Replace Airport Lighting	299,449
O Neil Park Complex Masterplan	146,761
CBD Redevelopment - Banner Poles	71,651
Airport Fire Equipment Upgrade	64,109
CBD Redevelopment - Town Square Redevelopment	56,846
Annual Fence Renewal Program	46,590
Sturt Park - Replacement of Bin Surrounds	44,152

Christmas Display Upgrade	34,850
Purchase land sold for unpaid rates	31,353
Replace Airport Turnstile Gate	26,800
Cemetery Extension Survey	23,508
Blende St - Tree Replacement Program	3,077
Apex Park - Playground Equipment Replacement	1,462
Memorial Oval Electrical Switchboard Upgrade	139
Duke of Cornwall Park BBQ Replacement	28,642
Waste Facility Fencing	26,857
Footpath Upgrade - Blende St	843,752
Footpath Upgrade - Beryl - Chloride St Intersection	126,949
Footpath Upgrades Galena St and O'Farrell St	50,685
Waste Facility - Skip Bin Replacement	42,586
Airport Fire Hydrant Renewal	42,529
Asset Replacement - 25 PC's / Laptops 2022-23	38,252
Civic Centre - Fire System Upgrade	37,094
Footpath Upgrade - Chloride St - Beryl to Cobalt St	18,406
Broken Hill Public School - Road Safety Program	5,126
Warnock Depot Master Plan Technical Design	1,041,228
Blende-Wills-Galena Roundabout Reconstruction	650,799
Library, Archive & Cultural Precinct - Revised Design	340,548
Admin Building - Atmospheric Boiler Replacement	93,544
Civic Centre - Video Conferencing Upgrade	92,527
Library, Archive & Cultural Precinct - Construction	87,292
Library, Archive & Cultural Precinct -Temp Relocation	51,816
Admin Building - Fire System Upgrade	47,761

Warnock St Works Depot Refurbishment	44,633
Library Community Hub and Cultural Project - Design	42,599
Aquatic Centre - Replace Chemical Controller	26,702
Aquatic Centre - Replace Sand Filter for 50m Pool	26,675
Airport Terminal - Fire System Panel Upgrade	24,658
Aquatic Centre - Air Exchange Unit - Hydro Pool Replacement	24,193
South Community Centre Air Conditioner Replacement	17,335
Art Gallery Workshop Design Plans	17,302
Civic Centre - Stage Lighting Bar Replacement	17,012
Administration Building - Security Access System Replacement	16,554
Warnock Street - Depot Security System Upgrade	13,664
Civic Centre Office Construction	13,623
Visitor Information Centre Furniture and Shop Fittings Replacement	12,643
Admin Building - Replace Air Damper Components	11,951
Admin Building - Chilled Water Pump Replacement	10,848
HACC Building Evaporative AC Overhaul	8,070
Art Gallery Exhibition Space Upgrades 2022	6,480
Geocentre Switchboard Upgrade	5,264
Airport Terminal Welcome Information Board	4,360
Soccer Grounds Canteen Refurbishment	3,956
Visitor Information Centre Security System Upgrade	3,752
Airport Terminal - Kiosk Upgrade	2,616
Admin Building - Kitchen Renewal	2,447
TOTAL	9,963,521

Companion Animals Act 1998 and Companion Animals Regulation 2008

POUND DATA: ANIMAL CONTROL STATISTICS 2022/23		
Activity	Total Dogs	Total Cats
Seized	331	273
Returned/Released to Owner	210	7
Surrendered	105	41
Released for re-homing	183	186

COMPLIANCE WITH COMPANION ANIMAL ACT 1988 (CA ACT) AND THE COMPANION ANIMAL REGULATION 2008	
Dog Attacks	Council lodged compliant returns to the Office of Local Government of pound data collection returns and dog attack incident data. During 2022/23 there were 51 dog attack incidents recorded.
Community Education Programs	Community education programs were not undertaken during 2022/23.
Strategies To Promote De-Sexing	Council constantly updates information on its webpage in relation to Companion Animals and benefits associated with desexed animals. Pamphlets and flyers are available at Council's Administrative Centre promoting desexing.
Strategies To Comply With Section 64 of the Companion Animals Act 1998	Council is working collaboratively with local animal rescue organisations. During the 2022/23 financial year 183 dogs and 186 cats were released for rehoming. Council's euthanasia rate was approximately 27% of the total number of impounded animals during 2022/23. Animals that were euthanised were either sick or aggressive (feral) and therefore unsuitable for rehoming.
Dog Off Leash Areas	Council provides two dogs off leash areas for the residents of Broken Hill to exercise their dogs: <ul style="list-style-type: none"> • Patton Park – Broken Hill South • Queen Elizabeth Park – Broken Hill North
Funding - The expenditure covers animal shelter maintenance, veterinary services, operating costs and salaries.	\$251,049 The total amount of expenses associated with Council's companion animal management and activities during 2022/23.

Carers Recognition Act 2010

Council auspices several carer programs and activities to support carers in their caring role. Council maintains a record of staff who identify as 'carers' as defined under the Act and are considerate of the impact this may have on their work life.

The Workplace Consultative Committee are kept up to date on changes in legislation impacting carers and the role of the organisation in supporting those staff. Further information on carer activities and education is frequently distributed throughout the Council and to various community stakeholders.

Disability Inclusion Action Plan

Council's Disability Inclusion Action Plan 2022-2026 was adopted by Council on 29 June 2022, minute number 45563. The Plan was created with the input of the Disability Inclusion Action Plan Working Group and the many community members who gave comments via survey or in face-to-face consultations. Many organisations also assisted Council to engage people with disability to participate in this process, including the Rural and Remote Autism Network; NSW Ability Links Orana Far West; YMCA Broken Hill (and YMCA NSW); CareWest; Silverlea Services; Silverlea Early Childhood Services; Life Without Barriers; and the NSW Department of Family and Community Services Far West/Murrumbidgee District. In addition, staff within Broken Hill City Council provided significant contributions to the development of this Plan. Refer to Achievements in Our Disability Inclusion Action Plan - Focus Areas (pages 52-54) for Council's progress on Implementation of the Plan. Full Disability Inclusion Action Plan 2017-2021 Key Performance Indicator Report ending 30/06/2022 can be viewed on Council's website via this link: <https://www.brokenhill.nsw.gov.au/Council/Strategic-Plans-including-Fees-and-Charges/Disability-Inclusion-Action-Plan>

Environmental Planning and Assessment Act 1979

Voluntary Planning Agreement between Broken Hill City Council and Perilya. This voluntary planning agreement (VPA) was developed to comply with condition 15 of the planning approval issued by the NSW Department of Planning, for the recommencement of the North Mine.

The Planning Agreement requires a one-off monetary contribution of \$280,000 towards road works, as well as an annual contribution of \$20,000 towards road maintenance costs. The road works relate to Gypsum Street/South Road intersection (east bound left turn lane) and Gypsum Street (westbound land from South Road).

The Planning Agreement also requires the Developer to carry out Community Enhancement Works every year. The community enhancement works were introduced by the developer and consist of works and contributions that will benefit the community.

Perilya has paid the initial monetary contributions to Council as required, for the road intersection works and maintenance works.

Modern Slavery Act 2018

Statement of action taken by the council in relation to any issue raised by the Anti-slavery Commissioner during the year concerning the operations of the council and identified by the Commissioner as being a significant issue. s 428(4)(c) – No data to report for 2022/23.

Section 428(4)(d) a statement of steps taken to ensure that goods and services procured by and for the council during the year were not the product of modern slavery within the meaning of the Modern Slavery Act 2018.

Council is committed to acting ethically and with integrity in all its business dealings and relationships and implementing effective policies and systems to ensure any form of slavery is not taking place in our business or supply chains. Council's procurement policy and framework is currently under review to ensure goods and services procured by Council are free from modern slavery.

Swimming Pools Act 1992

Inspections of private swimming pools 2022/23 in accordance with the Swimming Pools Act 1992, s22f(2) and the Swimming Pools Regulation 2018 cl23	
Number of inspections of tourist and visitor accommodation	0
Number of inspections of premises with more than 2 dwellings	1
Number of inspections that resulted in issuance of a certificate of compliance under section 22D of the Act	31
Number of inspections that resulted in issuance of a certificate of non-compliance under clause 21 of the Regulation	26

Disclosure of how development contributions and development levies have been used or expended under each contributions plan -Environment Planning and Assessment Regulation 2021(EPA Reg) cl 218(1)(a)

As per the Local Government Code of Accounting practise, Council recognises all funds received from s7.12 development consent levies as operating revenue.

Council's Development Contributions Plan details funds received under a condition authorised by the Plan must be put towards meeting the costs of one or more public facilities in the development area (for example roads, footpaths, tree planting, parks and gardens and stormwater maintenance etc).

During 2022/23 the \$75,000 received from Developer Contributions was fully expended against local road maintenance. The developer contributions funded approximately 6.6% of the total annual expenditure of \$1,138,297. Council's road maintenance expenditure is captured at Task level and is detailed in the below table.

WO Task	YTD Actuals \$	Developer Contribution Funds expended \$	WO Task	YTD Actuals \$	Developer Contribution Funds expended \$
2000 - Operational Expense			2000 - Operational Expense		
0227 - Vegetation Control	94,156	6,214	0130 - Guide post maintenance	11,648	769
0226 - Nature Strip Repairs	3,471	229	0128 - Culverts Maintenance	1,041	69
0225 - Carpentry	1,914	126	0127 - Kerb & Gutter	50,778	3,351
0202 - Training	1,620	107	0126 - Surface Drains & Drainage	17,171	1,133
0186 - Storm Damage	1,508	100	0125 - Footpaths and paved areas	277,227	18,297
0184 - Clean gross pollutant traps	3,928	259	0124 - Traffic count installation and removal	2,350	155
0182 - Emergency & Incident response	700	46	0123 - Maintain major signs	1,208	80
0175 - Maintenance	4,001	264	0122 - Replace minor signs	432	29
0165 - Painting	99	7	0121 - Signs	39,612	2,614
0164 - Electrical	275	18	0120 - Sign Maintenance	56,303	3,716
0159 - Pest Control	741	49	0119 - Road Maintenance	3,254	215
0156 - Herbicide Spraying	5,531	365	0118 - Street Furniture	3,675	243
0154 - Watering	70,611	4,660	0117 - Traffic Control	4,072	269
0153 - Weeding	2,474	163	0115 - Line Marking	31,661	2,090
0152 - Tree Removal	12,638	834	0114 - Jetpatching	114,347	7,547
0148 - Pruning	2,869	189	0111 - Heavy patching - Manufactured material	527	35
0146 - Fencing	581	38	0110 - Correct pavement shape	8,304	548
0145 - Tree/Sapling Control	2,454	162	0107 - Shoulder grading	12,120	800
0144 - Ground Maintenance	47,929	3,163	0105 - Formation/Earthworks	7,562	499
0143 - Graffiti and poster removal	713	47	0104 - Edge repair	847	56
0142 - Litter and debris removal	4,897	323	0102 - Additional inspections	154	10
0137 - Survey & Design	12,275	810	0101 - Inspections	2,060	136
0133 - Street Sweeping	212,588	14,031	0100 - Operations	2,099	139
0131 - Install Concrete	1,872	124	Total	\$1,138,297	\$75,128

Government Information (Public Access) Act 2009 and Regulation

Council is committed to the following principles regarding public access to documents and information:

- Open and transparent government
- Consideration of the overriding public interest in relation to access requests
- Proactive disclosure and dissemination of information
- Respect for the privacy of individuals

Council is committed to the principle of open government as set out in its Code of Business Practice Policy. During 2022/23 Council received **19** applications under the *Government Information (Public Access) (GIPA) Act 2009*. In each case, the application was processed within the statutory timeframe. The statistical information below regarding access applications to Council in 2022/23, is provided in accordance with Schedule 2 of the *Government Information (Public Access) Regulation 2018*.

SUMMARY OF APPLICATIONS UNDER GIPA ACT - SCHEDULE 2		1 JULY 2022 – 30 JUNE 2023
TABLE A - NUMBER OF APPLICATIONS BY TYPE OF APPLICANT AND OUTCOME*		
Private sector business – Access granted in part		7
Private sector business – Access refused in full		1
Private sector business – Application withdrawn		1
Members of the public (by legal representative) - Access granted in part		1
Members of the public (other) – Access granted in part		4
Members of the public (other) – Access refused in full		1
Members of the public (other) – Information not held		3
Members of the public (other) – Application withdrawn		1
*More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision		
TABLE B - NUMBER OF APPLICATIONS BY TYPE OF APPLICATION AND OUTCOME*		
Access applications (other than personal information applications) - Access granted in part		12
Access applications (other than personal information applications) - Access refused in full		2
Access applications (other than personal information applications) - Information not held		3
Access applications (other than personal information applications) - Application withdrawn		2
*A personal information application is an access application for personal information (as defined in clause 4 of the Schedule 4 to the Act) about the applicant (the applicant being an individual)		
TABLE C - INVALID APPLICATIONS		
Application does not comply with formal requirements (s41 of the Act)		0
Total number of invalid applications		0
Invalid applications that subsequently became valid applications		0
TABLE D - CONCLUSIVE PRESUMPTION OF OVERRIDING PUBLIC INTEREST AGAINST DISCLOSURE: MATTERS LISTED IN SCHEDULE 1 OF THE ACT		
		0
TABLE E - OTHER PUBLIC INTEREST CONSIDERATIONS AGAINST DISCLOSURE: MATTERS LISTED IN TABLE TO SECTION 14 OF THE ACT – Individual rights		
		15
TABLE E - OTHER PUBLIC INTEREST CONSIDERATIONS AGAINST DISCLOSURE: MATTERS LISTED IN TABLE TO SECTION 14 OF THE ACT – Business interests of agencies and other persons		
		2
TABLE F - TIMELINES		
Decided within the statutory timeframe (20 days plus any extensions)		17
TABLE G - NUMBER OF APPLICATIONS REVIEWED UNDER PART 5 OF THE ACT (BY TYPE OF REVIEW AND OUTCOME)		
		0
TABLE H - NUMBER OF APPLICATIONS FOR REVIEW UNDER PART 5 OF THE ACT (BY TYPE OF APPLICANT)		
		0
TABLE I - NUMBER OF APPLICATIONS TRANSFERRED TO OTHER AGENCIES		
		0

Public Interest Disclosures Act 1994 and Regulation 2011

Section 31 of the *Public Interest Disclosures Act 1994* requires each public authority, within 4 months after the end of each reporting year, to prepare an annual report on the public authority's obligations under the Act for submission to the Minister responsible for the public authority. A copy of this report is also to be provided to the Ombudsman.

THE PUBLIC INTEREST DISCLOSURES REGULATION 2011, REQUIRES THE FOLLOWING INFORMATION TO BE INCLUDED IN THE PUBLIC INTEREST DISCLOSURES ANNUAL REPORT:		
	REQUIREMENT	STATISTIC
(a)	The number of public officials who have made a public interest disclosure to the public authority	1
(b)	The number of public interest disclosures received by the public authority in total and the number of public interest disclosures received by the public authority relating to each of the following: <ul style="list-style-type: none"> i) corrupt conduct ii) maladministration iii) serious and substantial waste of public money or local government money (as appropriate) iv) Government information contraventions v) local government pecuniary interest contraventions 	<p>1</p> <p>Nil</p> <p>Nil</p> <p>Nil</p> <p>Nil</p>
(c)	The number of public interest disclosures finalised by the public authority	1
(d)	Whether the public authority has a public interest disclosure policy in place	A copy of Council's Reporting of Public Interest Disclosures Policy is available on Council's website www.brokenhill.nsw.gov.au
(e)	What actions the head of the public authority has taken to ensure that his or her staff awareness responsibilities under section 6E (1) (b) of the Act have been met.	<ul style="list-style-type: none"> • Council's reviewed Reporting of Public Interest Disclosures Policy was adopted by Council 25 September 2019 and is available on Council's website and intranet site. • Public Interest Disclosures (PID) Awareness information on PID Policies and Procedures is also included in Council's Corporate Induction Program and annual staff awareness sessions.

DOING BUSINESS WITH COUNCIL

CUSTOMER RELATIONS

The Customer Relations team is Council's first contact point for the community. The Customer Relations team is available for face-to-face enquires from 9am to 4pm, dependent on COVID-19 restrictions and telephone enquiries from 8.30am to 5pm, Monday to Friday. Council's cashier closes at 4pm daily.

PUBLIC OFFICER

Council's Public Officer can provide information on Council's plans, policy documents and information under the *Government Information (Public Access) Act 2009*.

COUNCIL NOTICES

Council advertises regularly in the Barrier Truth newspaper, including information about proposed developments, draft policies, positions vacant, public notices and Council meeting dates and times. Council advertises in other publications when relevant. Council also uses social media to keep the community informed of current news and updates.

COUNCIL WEBSITE

Council's website can be accessed at www.brokenhill.nsw.gov.au. The website includes information about Council services, media releases, positions vacant, booking information for Council facilities, forms and online payments. Public documents can also be accessed on the website and includes Business Papers, Integrated Planning and Reporting documents, Plans and Policies.

CORRESPONDENCE

All correspondence to Council should be addressed to the General Manager and forwarded to:

Broken Hill City Council
PO Box 448
BROKEN HILL NSW 2880
Email: council@brokenhill.nsw.gov.au

COUNCIL CONTACT DIRECTORY

CONTACT	CONTACT DETAILS
IN PERSON	9am to 4pm Council Administrative Centre 240 Blende Street Broken Hill NSW 2880
POST	Broken Hill City Council PO Box 448 Broken Hill NSW 2880
PHONE	08 8080 3300 – 8.30am to 5pm
FAX	08 8088 3424
EMAIL	council@brokenhill.nsw.gov.au
OPENING HOURS	9am to 4pm Monday to Friday Cashier closes at 4pm
EMERGENCY AFTER HOURS CONTACT NUMBERS	
ANIMAL CONTROL	02 8579 0325
WASTE SERVICES	0409 712 776
FALLEN TREES, FOOTPATHS, PROPERTIES AND AMENITIES	0408 858 493

SECTION 3: FINANCIAL STATEMENTS 2022/2023



CITY COUNCIL

www.brokenhill.nsw.gov.au